

# ATTENTION Medi-Cal Members

## TAKE ACTION to Keep Your Medi-Cal

CalOptima Health's Medi-Cal plan covers vital health care services for you and your family, including doctor visits, prescriptions, vaccinations, mental health care and more. Make sure you renew it when it's time.



### Update your contact information

Report any new changes to your name, mailing address, email address and phone number, so the County of Orange Social Services Agency (SSA) can contact you. **Call 1-800-281-9799.**



### Create or check your online account

You can sign up to receive alerts about your Medi-Cal. Create or log into your account to get these alerts. You may submit renewals or requested information online. Go to **BenefitsCal.com**.



### Check your mail

SSA will mail you a letter about your Medi-Cal eligibility. You may need to complete a renewal form. If you are sent a renewal form in a yellow envelope, submit your information online, by phone, in person or by mail to avoid a gap in your coverage.



### Complete your renewal form (if you get one)

If you receive a renewal form, submit your information within 60 days online, by phone, in person or by mail to avoid a gap in your coverage.