



**NOTICE OF A
SPECIAL MEETING OF THE
WHOLE-CHILD MODEL
FAMILY ADVISORY COMMITTEE**

**TUESDAY, JUNE 13, 2023
9:30 A.M.**

**CalOptima Health
505 City Parkway West, Suite 150-N
Orange, California 92868**

AGENDA

This agenda contains a brief, general description of each item to be considered. The Committee may take any action on all items listed. Except as otherwise provided by law, no action shall be taken on any item not appearing in the following agenda. To speak on an item during the public comment portion of the agenda, please register using the Webinar link below. Once the meeting begins the Question-and-Answer section of the Webinar will be open for those who wish to make a public comment and registered individuals will be unmuted when their name is called. You must be registered to make a public comment.

In compliance with the Americans with Disabilities Act, those requiring accommodations for this meeting should notify the Clerk of the Board's Office at (714) 246-8806, at least 72 hours prior to the meeting.

The Special Whole-Child Model Family Advisory Committee's meeting agenda and supporting materials are available for review at CalOptima Health, 505 City Parkway West, Orange, CA 92868, 8 a.m. – 5:00 p.m., Monday-Friday, and online at www.caloptima.org.

Register to Participate via Zoom at:

https://us06web.zoom.us/webinar/register/WN_brLS1klGRhSi4yPCPbZNFw and Join the Meeting.

Webinar ID: 823 3412 2843

Passcode: 617691 -- Webinar instructions are provided below.

1. CALL TO ORDER

Pledge of Allegiance

2. ESTABLISH QUORUM

3. APPROVE MINUTES

[Approve Minutes of the October 25, 2022 Special Meeting of the CalOptima Health Board of Directors' Whole-Child Model Family Advisory Committee](#)

4. PUBLIC COMMENT

At this time, members of the public may address the Whole-Child Model Family Advisory committee on matters not appearing on the agenda, but within the subject matter jurisdiction of the Committee. Speakers will be limited to three (3) minutes.

5. REPORTS

[A. Approve Whole-Child Model Family Advisory Committee Quarterly Schedule for FY 2023-2024](#)

6. MANAGEMENT REPORTS

- A. [Chief Executive Officer Report](#)
- B. Chief Operating Officer Report
- C. Chief Medical Officer Report

7. INFORMATIONAL ITEMS

- A. California Children Services Update
- B. [California Advancing and Innovating Medi-Cal \(CalAIM\) Update](#)
- C. Whole-Child Model Family Advisory Committee Member Updates

8. COMMITTEE MEMBER COMMENTS

9. ADJOURNMENT

TO JOIN THE MEETING

Please register for the Special Meeting of the Whole-Child Model Family Advisory Committee on June 13, 2023 at 9:30 a.m. (PDT)

To **Register** in advance for this webinar:

https://us06web.zoom.us/webinar/register/WN_brLS1kIGRhSi4yPCPbZNFw

Join from a PC, Mac, iPad, iPhone or Android device

On day of meeting, please click this URL to join:

<https://us06web.zoom.us/j/82334122843?pwd=elU1RWJvVjRjWjJVVHRRNWRVWnR5UT09>

Passcode: **617691**

Or join by phone:

Dial(for higher quality, dial a number based on your current location): US: +1 669 444 9171
or +1 346 248 7799 or +1 719 359 4580 or +1 720 707 2699 or +1 253 205 0468 or +1 253
215 8782 or +1 507 473 4847 or +1 564 217 2000 or +1 646 558 8656 or +1 646 931 3860
or +1 689 278 1000 or +1 301 715 8592 or +1 305 224 1968 or +1 309 205 3325 or +1 312
626 6799 or +1 360 209 5623 or +1 386 347 5053

Webinar ID: 823 3412 2843

Passcode: 617691

MINUTES

SPECIAL MEETING OF THE CALOPTIMA HEALTH BOARD OF DIRECTORS' WHOLE CHILD MODEL FAMILY ADVISORY COMMITTEE

October 25, 2022

A Special Meeting of the CalOptima Health Board of Directors' Whole-Child Model Family Advisory Committee (WCM FAC) was held on October 25, 2022, CalOptima Health, 505 City Parkway West, Orange, California and via teleconference (Zoom) in light of the COVID-19 public health emergency and of Assembly Bill (AB) 361 (Chaptered September 16, 2021), which allows for temporary relaxation of certain Brown Act requirements related to teleconferenced meetings.

CALL TO ORDER

Kristen Rogers, WCM FAC Chair called the meeting to order at 9:33 a.m. and led the Pledge of Allegiance.

At this time Chair Rogers rearranged the agenda while awaiting to achieve a quorum.

CEO AND MANAGEMENT REPORTS

Chief Executive Officer Report

Michael Hunn, Chief Executive Officer, shared that CalOptima Health currently has 930,000 members and of those approximately 303,000 were children. He noted that his goal was to ensure that CalOptima Health had enough providers for these children. Mr. Hunn also noted that vaccination and immunization rates have fallen and that CalOptima Health is continuing its outreach to get these rates up going into the winter flu season. CalOptima Health is tracking ER visits due to Respiratory Syncytial Virus (RSV) as there is a big increase in cases right now and that RSV was also affecting seniors over 65.

Michael Hunn also notified the committees that if the Public Health Emergency (PHE) ends, CalOptima Health members would go thru a redetermination and that 20% of those members could become ineligible. CalOptima Health is gearing up to make sure that there is enough staff to handle the redetermination and were working hard to get the message out that redetermination is coming. In addition, CalFresh will revert to the old method of determining the eligibility benefit which will impact our members.

Chief Operating Officer Report

Yunkyung Kim, Chief Operating Officer, began by thanking the upcoming speakers who will discuss redetermination. She also presented a proposed policy for the committee to provide feedback and noted that this policy defines maximum enrollment of one-third (1/3) total eligible members in one of our delegated health networks. Once a health network has 1/3 of eligible members, auto assignment would stop but the family link would continue. In the area of children, CalOptima Health would continue to use 1/3 of child members for calculating. She noted that Cheryl Simmons will send the Auto-Assignment policy to the committee for review and feedback after the meeting.

Chief Medical Officer Update

Richard Pitts, D.O., Ph.D., Chief Medical Officer – Dr. Pitts provided a COVID 19 update and noted that hospital numbers for our members were low but there was a new variant that he was keeping his eye on. Dr. Pitts also shared that the new COVID vaccine is very effective as it contains the different variant strains for better protection from COVID. Dr. Pitts also reiterated what Michael Hunn had said about RSV and noted that it is very active right now and has arrived somewhat early in the season and is keeping the emergency rooms very busy. He also noted that monkeypox and congenital syphilis seemed to be fading.

At this time, Chair Kristin Rogers asked to establish a quorum.

ESTABLISH QUORUM

Members Present: Kristen Rogers, Chair; Kathleen Lear, Vice Chair; Maura Byron; Sandra Cortez-Schultz; Erika Jewell; Monica Maier (9:50 a.m.); Lori Sato

Members Absent: Malissa Watson, Jessica Putterman

Others Present: Michael Hunn, Chief Executive Officer; Yunkyung Kim, Chief Operating Officer; Richard Pitts, D.O. Ph.D., Chief Medical Officer; Zeinab Dabbah, M.D., J.D., Deputy Chief Medical Officer; Veronica Carpenter, Chief of Staff; Kelly Giardina, Executive Director, Clinical Operation; Carmen Katsarov, Executive Director, Behavioral Health; Marie Jeannis, Executive Director, Quality and Population Health Management; Kelly Bruno-Nelson, Executive Director, Program Implementation; Ladan Khamseh, Executive Director, Operations; Thanh-Tam Nguyen, M.D., Medical Director; Kris Gericke, Director, Pharmacy Management; Albert Cardenas, Director, Customer Service; Sharon Dwiers, Clerk of the Board; Cheryl Simmons, Staff to the Advisory Committees; Kami Long, Executive Assistant, Operations; Doris Billings, Orange County Healthcare Agency

MINUTES

Approve the Minutes of the September 20, 2022 Regular Meeting of the CalOptima Board of Directors' Whole-Child Model Family Advisory Committee

Action: On motion of Member Cortez-Schultz, seconded and carried, the WCM FAC Committee approved the minutes of the September 20, 2022, meeting. (Motion carried 7-0-0; Members Putterman and Watson absent)

PUBLIC COMMENT

There were no public comments

INFORMATION ITEMS

California Children Services Update

Doris Billings, CCS Division Manager/Chief Therapist, Orange County Health Care Agency provided an update on the operations of the California Children Services (CCS) and noted that the PHE had been extended thru Feb. 2023 and that CCS will continue with COVID flexibility in the general program. She also noted that CCS is starting to close cases in the Medical Therapy program and plan to have them closed by the end of 2022. Ms. Billings also provided an updated on how CCS is working with the Department of Health Care Services (DHCS) to clarify language in both the Whole-Child Model (WCM) letter, the CCS letter, the Memorandum of Understanding (MOU) template and the All-Plan letter. They all address the WCM concept and process, but they were not consistent so they're working on that. She also noted that the state is guaranteeing telehealth reimbursement for Occupational Therapy & Physical Therapy services thru 2022 for the Medical Therapy Program but no guarantees past December 31, 2022. They will work on guidelines for 2023 but will continue to offer telehealth. Most services are now in person and noted that about two months ago, all CCS Medical Therapy Clinics transitioned to in-person unless virtual was requested.

Medi-Cal and Medicare Redetermination

The WCM FAC received information on the redetermination effort underway by the Orange County Social Services Agency (OC SSA) that is being undertaken in preparation for the end of the public health emergency. Jamie Peterson, Administrative Manager I of the OC SSA presented on the redetermination effort. Ms. Peterson noted that when the continuous coverage requirement expires, Center for Medicare and Medicaid Services guidance outlines a 14-month timeline for states to return to normal eligibility and enrollment operations and that the OC SSA would have 14 months to initiate and complete the redeterminations for nearly all Orange County beneficiaries. She also noted that Medi-Cal beneficiaries would maintain their current renewal month in their case records and that SSA would conduct a full redetermination at the next scheduled renewal month following the end of the Public Health Emergency (PHE).

Jeffrey Rodriguez, South Coast Public Affairs Specialist with the Social Security Administration presented on the redetermination efforts and its effect on the Supplemental Security Income (SSI). Mr. Rodriguez explained that SSI is a federal program that provides monthly payments to people who have limited income and resources for individuals who are 65 or older, as well as for those of any age, including children, who are blind or who have disabilities and have limited income and resources. He noted that approximately 54,000 Orange County beneficiaries would be affected.

Committee Discussion on California Advancing and Innovating Medi-Cal (CalAIM) Enhanced Community Supports for Respite Care

Kelly Bruno-Nelson, Executive Director, Program Implementation, lead a discussion on respite care by asking the committee which generated a discussion on the best use of respite care. Some suggestions received were: out of bed disability summer camp, in-home, overnight respite care (level of caregiver would depend on needs of patient), billing agent for respite care, and patients

being admitted to hospital because there was no one to care for them. Chair Kristen Rogers agreed to send Ms. Bruno-Nelson a list of camps.

Whole-Child Model Member Updates

Chair Rogers informed the committee that there are still two family member seats available on the committee that need to be filled and asked the members to assist with recruitment. She also reminded the members that the email providing them with information on how to access the yearly compliance courses was sent on September 6, 2022. These courses will need to be completed by November 4, 2022. Chair Rogers also reminded the committee members that the next meeting would be the joint meeting of all the advisory committees on December 8, 2022, at 8 a.m. and that March 21, 2023 would be the next meeting for the committee.

ADJOURNMENT

Hearing no further business, Chair Rogers adjourned the meeting at 11:20 a.m.

/s/ Cheryl Simmons

Cheryl Simmons

Staff to the Advisory Committees

Approved: June 13, 2023



Whole-Child Model Family Advisory Committee

FY 2023-24 Meeting Schedule

September

Tuesday, September 19, 2023 at 9:30 AM
Conference Room 150-N and Via Zoom

December

Tuesday, December 19, 2023 at 9:30 AM
Conference Room 150-N and Via Zoom

March

March 19, 2024 at 9:30 AM
Conference Room 150-N and Via Zoom

June

Tuesday, June 18, 2024 at 9:30 AM
Conference Room 150-N and Via Zoom

Regular Meeting Location and Time

CalOptima
505 City Parkway West, 1st Floor
Orange, CA 92868
Conference Room 150-N or Via Zoom
9:30 AM – 11:30 AM
www.caloptima.org

All meetings are open to the public. Interested parties are encouraged to attend.

Approved by the WCM FAC on June 13, 2023



CalOptima Health

MEMORANDUM

DATE: May 26, 2023

TO: CalOptima Health Board of Directors

FROM: Michael Hunn, Chief Executive Officer

SUBJECT: CEO Report — June 1, 2023, Board of Directors Meeting

COPY: Sharon Dwiers, Clerk of the Board; Member Advisory Committee; Provider Advisory Committee; and Whole-Child Model Family Advisory Committee

a. Board of Supervisors Appoints New CalOptima Health Director

On May 23, the Orange County Board of Supervisors unanimously appointed Norma García Guillén to the CalOptima Health Board of Directors to complete an unexpired term ending on August 3, 2024, for the vacant seat to be held by “an accounting or public finance professional, or an attorney who is an active member of the State Bar.” Ms. García Guillén is an experienced litigation attorney and founding Partner at Garcia Rainey Blank & Bowerbank LLP in Costa Mesa. She is expected to participate in her first Board meeting on June 1.

b. Update on Street Medicine Program

I am proud to report that our street medicine program has made significant strides in providing health care and social services to the unhoused population of Garden Grove over the past two months. Over the course of this time, Healthcare in Action has successfully outreached to 119 individuals and now has 50 active participants in the program. This is a conversion rate of over 40% and speaks to their consistent and compassionate methods of care. These numbers demonstrate the true importance of rapport-building and meeting our members in their own environment.

c. Press Conference Announces Social Worker Stipend Program With Cal State Fullerton

On May 16, CalOptima Health held a successful media event at California State University Fullerton (CSUF) with Supervisors and CalOptima Health Board Members Doug Chaffee and Vicente Sarmiento to announce our \$5 million Board-approved funding for students in CSUF’s Master of Social Work program. Over the five-year funding period, 115 students will receive \$20,000 each year of the two-year program. As a result of the event and [press release](#) distribution to the media, CalOptima Health received coverage from the following news outlets:

- [Orange County Register](#)
- [KFI Radio](#)
- [NewsWise.com](#)
- [The Epoch Times](#)
- [Excelsior](#)
- [Univision Channel 34](#)
- [Telemundo Channel 52](#)
- [Estrella Media Channel 62](#)

d. CalOptima Health Government Affairs Updates

Gavin Newsom Releases May Revise

On Friday, May 12, Gov. Gavin Newsom released his Fiscal Year (FY) 2023–24 Revised Budget Proposal, known as the May Revise. Despite a \$31.5 billion deficit, the May Revise continues to reflect full funding of recent Medi-Cal investments and priorities. Notably, the May Revise proposes to re-enact the Managed Care Organization (MCO) tax, retroactively effective April 1, 2023, through December 31, 2026, generating total revenue of \$19.4 billion dedicated to the following purposes:

- \$8.3 billion General Fund offset to support a balanced budget over the 3.75-year lifetime of the MCO tax.
- \$11.1 billion in provider investments over 8–10 years, including Medi-Cal rate increases for primary care, maternity care and non-specialty mental health services to at least 87.5% of Medicare rates, effective January 1, 2024.

In addition, the May Revise includes these new investments that may impact CalOptima Health:

- \$480 million for the state’s BH-CONNECT Demonstration to support a new behavioral health workforce development initiative.
- \$150 million for a new Distressed Hospital Loan Program to provide interest-free loans to not-for-profit and public hospitals in significant financial distress, in order to prevent their closure or facilitate their reopening. This money was made immediately available as a result of an “early action” budget bill (AB 112) signed into law on May 15.

Next, Gov. Newsom and the State Legislature will negotiate a final budget that must be passed by June 15 and signed by July 1.

State Legislator Submits Street Medicine Budget Request

State Assemblywoman Laurie Davies has submitted an official request to the Assembly Budget Committee to allocate \$3 million in the upcoming FY 2023–24 state budget toward the expansion of CalOptima Health’s Street Medicine Program. However, due to the growing state deficit, it remains unclear how many budget requests will be accepted and included in the final budget, which is expected to be enacted on July 1. CalOptima Health also submitted a federal earmark request for the same initiative to several Congressional offices in March, but we have not yet received formal decisions on whether any offices will sponsor that request in the FY 2024 federal budget.

Board of Supervisors Approves Medi-Cal Renewal Resolution

On May 23, the Orange County Board of Supervisors also unanimously approved a resolution introduced by Orange County Supervisors Vincent Sarmiento and Doug Chaffee “proclaiming the resumption of [the] Medi-Cal redetermination process as a serious risk to the continued health care coverage of CalOptima Health members and recognizing the collaboration of the Social Services Agency, CalOptima Health, and many community partners in helping our most vulnerable residents retain their health care.” I attended the meeting and provided public comments in support of the resolution. This follows the adoption of a similar resolution by the CalOptima Health Board on May 4. CalOptima Health’s Government Affairs staff will leverage this most recent action to further engage local governments and legislative offices to raise awareness about Medi-Cal renewal.

CalOptima Health Expands Medi-Cal Renewal Partnerships

CalOptima Health’s Government Affairs team is working at all levels of government to expand awareness of Medi-Cal renewals, based on the Board’s passage of the related resolution. To support these partnerships, we have provided modified flyers and posters that allow cities throughout Orange County to co-brand with CalOptima Health and the County of Orange Social Services Agency

(SSA). Several legislative offices have already committed to distributing co-branded materials to their constituents as well as posting on social media, and we are now engaging with key cities to encourage creating Medi-Cal Renewal Month of Action proclamations and hosting community events. This effort started with a presentation at a Stanton City Council meeting, described below.

Stanton City Council Meeting Features CalOptima Health Information

On May 10, I presented before the Stanton City Council to share information about CalOptima Health, including our mission, street medicine program and CalAIM initiatives. Central to my remarks was an update on Medi-Cal renewal and the urgency for local governments to partner with CalOptima Health to raise awareness. I asked the City Council to help our efforts by:

- Joining our renewal campaign
- Adopting a renewal proclamation
- Co-hosting a renewal/enrollment event with CalOptima Health and SSA in city limits
- Using our renewal toolkit materials

e. Breast Cancer Screening Pilot Debuts at City of Hope

As part of the Comprehensive Community Cancer Screening and Support Program, CalOptima Health launched a breast cancer screening pilot on May 1 to facilitate access for an initial cohort of 50 CalOptima Health Community Network members ages 50–74 to get their mammograms at City of Hope in Irvine. Health Education staff are calling members to conduct outreach and education and address barriers (such as transportation) to ensure members are connected to screening. Other efforts related to the project include collaborating with the Orange County Cancer Coalition to prioritize future strategies, engaging the Coalition of Orange County Community Health Centers to assess current screening capacity, and building relationships with other community-based organizations and health care providers to identify opportunities for partnership.

f. Health Literacy for Equity Training Offered for CalOptima Health Staff

CalOptima Health has launched a Health Literacy for Equity training program to improve organizational health literacy. The program is open to all employees and will help participants improve their ability to deliver information in an equitable way in service to our members. CalOptima Health is pleased to partner in this effort with the SSA, the Institute for Healthcare Advancement and St. Jude Neighborhood Health Center, with support from the Orange County Health Care Agency's Equity in OC grant.

g. Orange County Business Journal (OCBJ) Honors Outstanding CFOs

CalOptima Health's Chief Financial Officer Nancy Huang was honored as a nominee for this year's OCBJ CFO of the Year Awards. The awards recognize financial professionals for outstanding performance as corporate stewards for the preceding fiscal year.

h. Communications Department Wins Four Awards

On May 12, CalOptima Health's Communications team won four Finest Awards from the Health Care Communicators of Southern California for work on major projects in the past year:

- Gold: Special Publications – 2023 CalOptima Health Report to the Community
- Silver: Logo Creative/Brand Identity – CalOptima Health rebranded logo and name
- Bronze: Public Relations Campaign – CalFresh campaign
- Bronze: Ad Campaign – OneCare campaign

i. CalOptima Health Gains Media Coverage

- On May 8, CalOptima Health distributed a [press release](#) about the \$25.5 million Board-approved Student Behavioral Health Incentive Program (SBHIP) funding to boost access to behavioral health care for K–12 children. The news was covered by [New Santa Ana](#) and other outlets.
- On May 9, CalOptima Health Medical Director and pediatrician Thanh-Tam Nguyen, M.D., provided tips on how to find a qualified and trustworthy pediatrician in a [U.S. News](#) online article.
- On May 22, Kelly Bruno-Nelson, Executive Director, Medi-Cal/CalAIM, was quoted in [The Washington Post](#) in a story titled “Seniors Are Flooding Homeless Shelters That Can’t Care for Them.”
- On May 25, Carmen Katsarov, LPCC, CCM, Executive Director, Behavioral Health Integration, was featured in an [ABC News](#) segment on CalOptima Health’s \$25.5 million SBHIP funding for all 29 Orange County school districts.



CalOptima Health

Fast Facts
 June 2023

Mission: To serve member health with excellence and dignity, respecting the value and needs of each person.

Membership Data* (as of April 30, 2023)

Total CalOptima Health Membership 984,986	Program	Members
	Medi-Cal	967,146
	OneCare (HMO D-SNP)	17,406
	Program of All-InclusiveCare for the Elderly (PACE)	434
*Based on unaudited financial report and includes prior period adjustment		

Operating Budget (for 10 months ended April 30, 2023)

	YTD Actual	YTD Budget	Difference
Revenues	\$3,472,811,712	\$3,329,332,586	\$143,479,126
Medical Expenses	\$3,214,447,060	\$3,121,837,529	(\$92,609,531)
Administrative Expenses	\$151,833,358	\$180,917,657	\$29,084,299
Operating Margin	\$106,531,294	\$26,577,400	\$79,953,894
Medical Loss Ratio (MLR)	92.6%	93.8%	(1.2%)
Administrative Loss Ratio (ALR)	4.4%	5.4%	1.1%

Reserve Summary (as of April 30, 2023)

	Amount (in millions)
Board Designated Reserves	\$579.9*
Capital Assets (Net of depreciation)	\$67.1
Resources Committed by the Board	\$466.5
Resources Unallocated/Unassigned	\$463.7*
Total Net Assets	\$1,577.3

*Total of Board designated reserves and unallocated resources can support approximately 103 days of CalOptima Health's current operations.

Total Annual Budgeted Revenue

\$4 Billion

NOTE: CalOptima Health receives its funding from State and Federal revenues only. CalOptima Health does not receive any of its funding from the County of Orange.

[Back to Agenda](#)

CalOptima Health Fast Facts

June 2023

Personnel Summary (as of May 6, 2023, pay period)

	Filled	Open	Vacancy %
Staff	1,287.1	107.8	7.73%
Supervisor	84	1	1.18%
Manager	107	9	7.76%
Director	58.5	11	15.83%
Executive Director	20	2	9.09%
Total FTE Count	1,556.6	130.8	7.75%

FTE Count based on position control reconciliation and includes both medical and administrative positions.

Provider Network Data (as of April 30, 2023)

	Number of Providers
Primary Care Providers	1,285
Specialists	8,286
Pharmacies	563
Acute and Rehab Hospitals	45
Community Health Centers	34
Long-Term Care Facilities	101

Treatment Authorizations (as of March 31, 2023)

	Mandated	Average Time to Decision
Inpatient Concurrent Urgent	72 hours	11.36 hours
Prior Authorization – Urgent	72 hours	13.09 hours
Prior Authorization – Routine	5 days	1.48 days

Average turnaround time for routine and urgent authorization requests for CalOptima Health Community Network.

Member Demographics (as of April 30, 2023)

Member Age		Language Preference		Medi-Cal Aid Category	
0 to 5	8%	English	59%	Temporary Assistance for Needy Families	39%
6 to 18	25%	Spanish	27%	Expansion	38%
19 to 44	35%	Vietnamese	9%	Optional Targeted Low-Income Children	8%
45 to 64	20%	Other	2%	Seniors	9%
65 +	12%	Korean	1%	People With Disabilities	5%
		Farsi	1%	Long-Term Care	<1%
		Chinese	<1%	Other	<1%
		Arabic	<1%		

CalOptima Health Hospital Payment Summary

Calendar Year (CY) 2020, CY 2021, and CY 2022 (Data Pull as of April 2023)

Notes:

- Includes Claims, Capitation, Supplemental Payments and "Paid" amounts from Encounter Submissions
- Report created based on payment dates
- 2022 Total is incomplete due to lag in claims and encounter submission



Group	Hospitals	2020 Total	2021 Total	2022 Total	Total
CHOC	Children's Hospital of Orange County	185,041,944	225,301,110	221,192,133	631,535,187
	CHOC Health Alliance (Phy Capitation)	140,676,364	166,524,323	154,356,491	461,557,178
	CHOC Children's at Mission Hospital	6,030,243	7,149,221	8,638,008	21,817,473
CHOC Total		331,748,551	398,974,654	384,186,632	1,114,909,838
UC SYSTEM	UCI Medical Center	156,248,150	216,053,487	206,961,774	579,263,411
	UCI University Physicians & Surgeons	75,538,481	85,503,384	3,821,819	164,863,684
UC SYSTEM Total		231,786,631	301,556,871	210,783,593	744,127,095
TENET	Fountain Valley Regional Hospital & Medical Center	196,589,007	214,067,722	206,696,014	617,352,744
	Los Alamitos Medical Center	7,689,702	10,550,560	11,865,027	30,105,289
	Placentia Linda Hospital	12,481,422	18,040,416	8,914,567	39,436,405
TENET Total		216,760,131	242,658,699	227,475,607	686,894,437
PROVIDENCE	Providence Mission Hospital	38,147,746	48,216,009	50,574,204	136,937,959
	Providence St Joseph Hospital	71,532,949	84,774,015	83,199,559	239,506,523
	Providence St Jude Medical Center	32,876,936	41,217,441	41,165,429	115,259,806
PROVIDENCE Total		142,557,631	174,207,464	174,939,192	491,704,288
KPC	Anaheim Global Medical Center	27,506,398	44,512,934	44,117,964	116,137,296
	Chapman Global Medical Center	13,530,065	18,998,450	19,429,657	51,958,172
	Orange County Global Medical Center	41,258,376	51,759,547	53,755,000	146,772,923
	South Coast Global Medical Center	24,562,198	34,607,504	33,959,885	93,129,587
KPC Total		106,857,037	149,878,436	151,262,505	407,997,979
PRIME	Garden Grove Hospital Medical Center	22,037,924	22,330,016	21,537,445	65,905,385
	West Anaheim Medical Center	34,776,174	43,082,409	42,243,917	120,102,500
	Huntington Beach Hospital	11,583,408	13,594,201	12,675,854	37,853,463
	La Palma Intercommunity Hospital	4,607,342	6,054,008	6,435,434	17,096,785
PRIME Total		73,004,848	85,060,635	82,892,651	240,958,133
Other Major Hospitals	Kaiser Foundation Hospital	24,311,374	69,577,486	70,334,964	164,223,824
	Hoag Memorial Hospital Presbyterian	47,819,918	64,449,226	63,577,989	175,847,132
	College Hospital Costa Mesa	33,659,825	40,776,006	41,782,215	116,218,046
	Cedars Sinai Medical Center	34,437,871	50,472,101	50,014,978	134,924,951
	Anaheim Regional Medical Center	43,795,732	56,702,206	52,343,211	152,841,149
	Foothill Regional Medical Center	31,114,315	37,179,215	34,101,859	102,395,389
	Orange Coast Memorial Medical Center	23,596,901	32,099,460	32,444,329	88,140,689
Other Major Hospitals Total		238,735,935	351,255,700	344,599,545	934,591,181
Grand Total		1,341,450,765	1,703,592,460	1,576,139,725	4,621,182,951



CEO Update

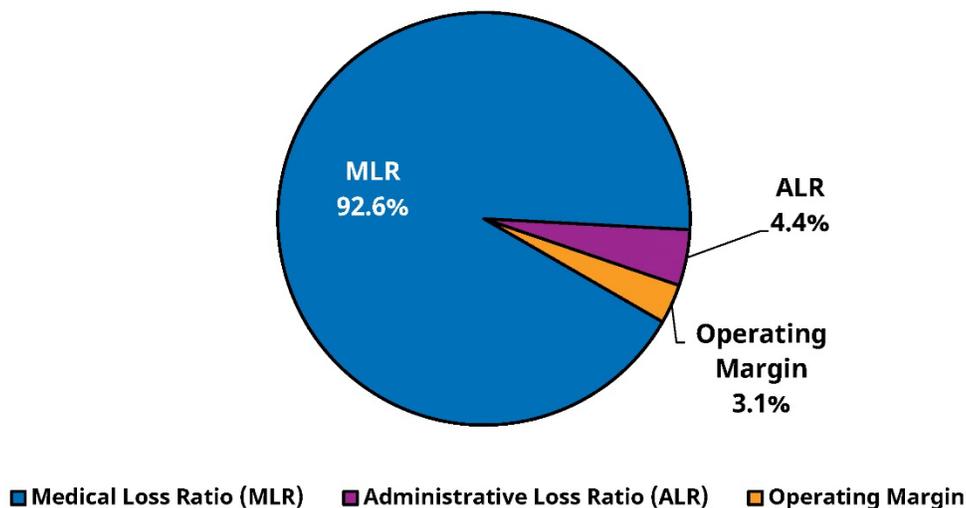
Our Mission

To serve member health with excellence and dignity, respecting the value and needs of each person.

Our Vision

By 2027, remove barriers to health care access for our members, implement same-day treatment authorizations and real-time claims payments for our providers, and annually assess members' social determinants of health.

FY 2022-23 Annualized Financials

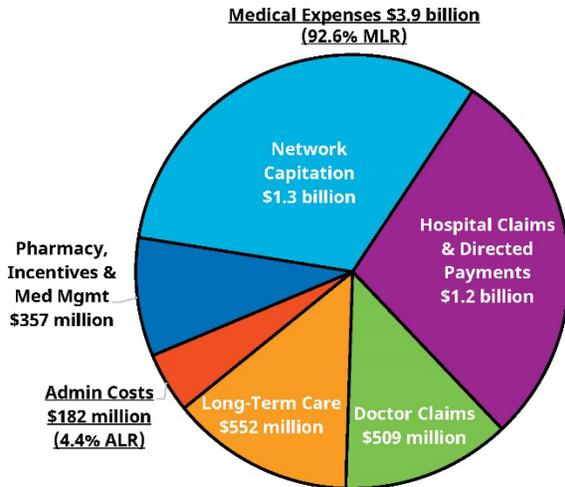


Note: The estimated 3.1% Operating Margin will go to CalOptima Health's total net assets, which will be available for Board allocation to support new initiatives in the Orange County community



How was the \$4.0 Billion Allocated

FY 2022-23 Expenses by Category



Top Capitated Networks	FY 2022-23 Annualized Amount (millions)
Monarch Health Plan (HMO)	\$323.5
CHOC Alliance (PHC)	\$191.6
Kaiser Permanente (HMO)	\$141.3
Prospect Health Plan (HMO)	\$133.1
All Other Capitated Medical Groups	\$494.9
TOTAL NETWORK CAPITATION	\$1,284.5

Top Fee-for-Service Hospitals ¹	FY 2022-23 Annualized Amount (millions)
UCI Medical Center	\$204.5
St. Joseph Hospital	\$94.8
CHOC	\$92.2
Fountain Valley Hospital	\$88.3
All Other FFS Hospitals	\$674.8
TOTAL HOSPITAL CLAIMS & DIRECTED PAYMENTS	\$1,154.6

¹ By provider TIN, including IBNR and excluding Hospital Directed Payments
 Note: All figures are annualized based on April 2023 YTD financials



FY 2022-23 Expense by Category

FY 2022-23 (Annualized as of 4/30/2023)	Amount (millions)
Medical Expenses	\$3,857.3
Network Capitation	\$1,284.5
Hospital Claims & Directed Payments	\$1,154.6
Doctor Claims	\$509.0
Long-Term Care	\$551.7
Pharmacy, Incentives & Med Mgmt	\$357.5
Administrative Expenses	\$182.2
Salaries, Wages & Benefits	\$123.9
Non-Salary Expenses: Operating & Others	\$58.3
TOTAL	\$4,039.5
MLR	92.6%
ALR	4.4%
Operating Margin	\$127.8 or 3.1%



CalOptima Health

CalAIM Update

Mia Arias, Director, CalAIM Operations

Our Mission

To serve member health with excellence and dignity, respecting the value and needs of each person.

Our Vision

By 2027, remove barriers to health care access for our members, implement same-day treatment authorizations and real-time claims payments for our providers, and annually assess members' social determinants of health.

CalAIM: ECM Academy

Populations of Focus (POFs)

January 1, 2022

- Adults and their families experiencing homelessness
- Adult at risk for avoidable hospital or Emergency Department utilization
- Adults with serious mental illness (SMI) or substance use disorder (SUD) needs
- Adults with Intellectual or Developmental Disabilities
- Adult pregnant or postpartum individuals at risk for adverse perinatal outcomes

Populations of Focus (POFs)

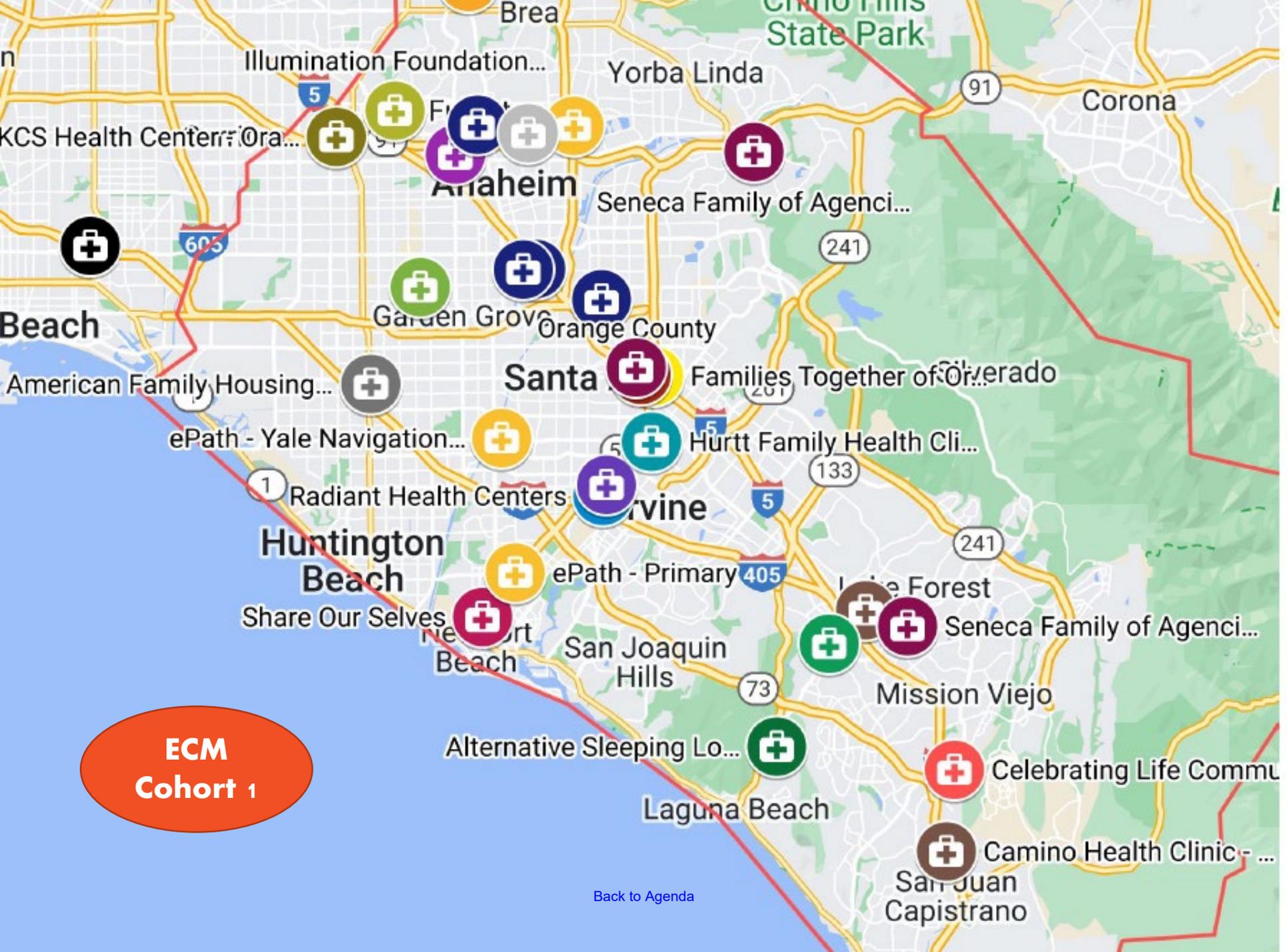
- January 1, 2023
 - Adults living in the community and at risk for long-term care institutionalization
 - Adult nursing facility residents transitioning to the community
- July 1, 2023
 - Children and youth POFs
- January 1, 2024
 - Pregnant and postpartum individuals at risk for adverse perinatal outcomes who are subject to racial and ethnic disparities
 - Individuals transitioning from Incarceration



Populations of Focus (POFs)

○ Children and Youth

- Homeless Families or Unaccompanied Children/Youth Experiencing Homelessness
- Children and Youth At Risk for Avoidable Hospital or ED Utilization
- Children and Youth with Serious Mental Health and/or SUD Needs
- Children and Youth Enrolled in California Children's Services (CCS) or CCS Whole Child Model (WCM) with Additional Needs Beyond the CCS Condition
- Children and Youth Involved in Child Welfare
- Children and Youth with I/DD
- Pregnant or Postpartum Youth



**ECM
Cohort 1**

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ECM Academy Cohort 1 Participants

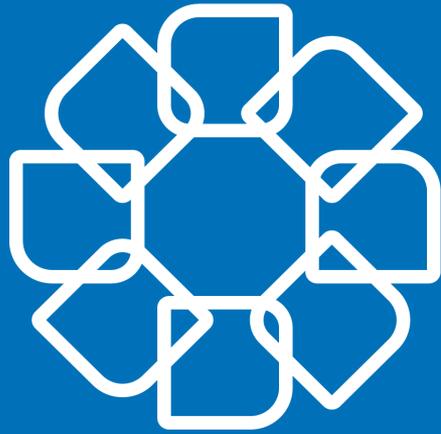
ECM Provider Organization Name	Cities
American Family Housing	Midway City
Camino Health Center	San Juan Capistrano
	Lake Forest
	San Clemente
Celebrating Life Community Health Center (CLCHC)	Mission Viejo
	Irvine
	Costa Mesa
	Santa Ana
Families Together Orange County (FTOC)	Tustin
Hurtt Family Health Clinic	Tustin
Illumination Foundation (IFMG)	Fullerton
	Santa Ana
KCS Health Center	Anaheim
	Buena Park
	Irvine
	Laguna Hills
Laguna Adult Day Health Center	Laguna Hills
NOCRHF (Family Health Matters)	Anaheim
	Santa Ana
	Placentia
PATH	Costa Mesa
Radiant Health Centers	Irvine
Seneca Family of Agencies	Santa Ana
Share Ourselves (SOS)	Costa Mesa
	Santa Ana
	Newport Beach
	Mission Viejo
	Anaheim
Southland Integrated Services	Garden Grove
St. Jude Neighborhood Health Centers	Orange
	Anaheim
	Fullerton
Titanium Healthcare	Garden Grove
VCC, The Gary Center	La Habra

Respite Services

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Providers

- 24 Hour Home Care
- Abbi Care
- AccentCare
- Care Partners at Home
- Healthy at Home Caregivers
- Home Care Providers
- Horizon Support Services Inc.
- Maxim Healthcare Services
- Right at Home Central OC
- Right at Home Costal
- Salus Homecare



CalOptima Health

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