

**Attachment A: Fiscal Year 2025-26 Operating Budget for All Lines of Business and Non-Operating Items**

	Medi-Cal	OneCare	PACE	MSSP	Facilities	Consolidated
Member Months	10,394,204	215,313	6,612	6,696	-	<b>10,616,129</b>
Avg Members	866,184	17,943	551	558	-	<b>884,677</b>
Revenue						
Capitation Revenue	\$ 4,161,142,347	\$ 467,699,407	\$ 60,154,226	\$ 2,988,648	\$ -	<b>\$ 4,691,984,627</b>
Total	<u>\$ 4,161,142,347</u>	<u>\$ 467,699,407</u>	<u>\$ 60,154,226</u>	<u>\$ 2,988,648</u>	<u>\$ -</u>	<u><b>\$ 4,691,984,627</b></u>
Medical Costs						
Provider Capitation	\$ 1,337,726,855	\$ 199,375,507	\$ -	\$ -	\$ -	<b>\$ 1,537,102,362</b>
Professional, Facility & Ancillary Claims	\$ 1,680,673,393	\$ 86,333,433	\$ 19,898,669	\$ -	\$ -	<b>\$ 1,786,905,495</b>
Managed Long-Term Services and Supports (MLTSS)	\$ 597,571,457	\$ -	\$ 527,852	\$ 395,487	\$ -	<b>\$ 598,494,795</b>
Prescription Drugs	\$ -	\$ 128,351,163	\$ 8,875,230	\$ -	\$ -	<b>\$ 137,226,393</b>
CalAIM & Other Medical	\$ 135,707,207	\$ 8,972,139	\$ 3,519,679	\$ -	\$ -	<b>\$ 148,199,026</b>
Medical Management	\$ 132,698,285	\$ 18,088,457	\$ 19,056,585	\$ 2,329,601	\$ -	<b>\$ 172,172,928</b>
Total	<u>\$ 3,884,377,197</u>	<u>\$ 441,120,700</u>	<u>\$ 51,878,014</u>	<u>\$ 2,725,088</u>	<u>\$ -</u>	<u><b>\$ 4,380,101,000</b></u>
MLR	<b>93.35%</b>	<b>94.32%</b>	<b>86.24%</b>	<b>91.18%</b>		<b>93.35%</b>
Gross Margin	\$ 276,765,150	\$ 26,578,707	\$ 8,276,211	\$ 263,560	\$ -	<b>\$ 311,883,628</b>
Administrative Expenses						
Salaries, Wages, & Employee Benefits	\$ 148,352,599	\$ 14,546,479	\$ 2,229,017	\$ 1,495,721	\$ -	<b>\$ 166,623,816</b>
Non-Salary Operating Expenses	\$ 84,488,130	\$ 9,427,166	\$ 1,398,017	\$ 120,250	\$ 4,004,795	<b>\$ 99,438,358</b>
Depreciation & Amortization	\$ 11,372,543	\$ -	\$ 19,465	\$ -	\$ 2,299,716	<b>\$ 13,691,724</b>
Indirect Cost Allocation, Occupancy Expense	\$ (8,896,501)	\$ 14,378,000	\$ 209,920	\$ 91,000	\$ (6,304,511)	<b>\$ (522,092)</b>
Total	<u>\$ 235,316,770</u>	<u>\$ 38,351,645</u>	<u>\$ 3,856,419</u>	<u>\$ 1,706,971</u>	<u>\$ -</u>	<u><b>\$ 279,231,806</b></u>
ALR	<b>5.66%</b>	<b>8.20%</b>	<b>6.41%</b>	<b>57.12%</b>		<b>5.95%</b>
<b>Operating Income/(Loss) Including Provider Rate Increases</b>	<u><b>\$ 41,448,379</b></u>	<u><b>\$ (11,772,938)</b></u>	<u><b>\$ 4,419,793</b></u>	<u><b>\$ (1,443,412)</b></u>	<u><b>\$ -</b></u>	<u><b>\$ 32,651,822</b></u>
						<b>0.70%</b>
<b>Covered California</b>						<u><b>\$ (10,764,679)</b></u>
<b>Digital Transformation Strategy</b>						<u><b>\$ (5,187,500)</b></u>
<b>Non-Operating</b>						
Net Investment Income						<b>\$ 100,000,000</b>
500 Building						<b>\$ (1,156,469)</b>
Street Medicine Support Center						<b>\$ (506,847)</b>
<b>Total Non-Operating Income/(Loss)</b>						<u><b>\$ 98,336,684</b></u>

**Attachment B: Administrative Budget Details**

<b>Medi-Cal: Non-Salary Operating Expenses</b>				
<b>Specific Type</b>	<b>Objective of the Item Proposed</b>	<b>Budget FY 2025-26 Input</b>	<b>Authorization</b>	<b>Appropriation</b>
Other Operating Expenses	Cloud Computing and Management Platform	7,100,000	X	X
Other Operating Expenses	Insurance Premiums - Errors and Omissions Professional Liability - General and Property Liabilities - Excess Liabilities - Commercial Auto - Directors and Officers (D&O) - Network/Privacy (Cyber), Crime, Employment Practices Liability (EPL) - Earthquake, Pollution and Umbrella - Wage and Hour Coverage	2,966,889	X	X
Other Operating Expenses	Subscription-Based Information Technology Arrangements (SBITAs)	2,766,449	X	X
Other Operating Expenses	User Licenses for Product Lifecycle Management and Customer Relationship Management Software	2,715,522	X	X
Other Operating Expenses	Network Connectivity Maintenance and Support for CalOptima Health Sites (Network Monitoring Tools, Web Filters, All Main Distribution Frame and Intermediate Distribution Frame Batteries, Internet Optimizers, Routers, Wireless Application Protocol Devices, Other Tools)	2,698,700	X	X
Other Operating Expenses	Software Licenses Pertaining to Capital Projects	2,535,100	X	X
Other Operating Expenses	Data Warehouse Cleansing, Data Exchange Software Maintenance	2,360,800	X	X
Other Operating Expenses	Contact Center as a Service Solutions Annual Subscription	2,076,000	X	X
Other Operating Expenses	Business Application Workflow, Website Content Management, Compliance and Other Corporate Applications Software Maintenance	1,863,938	X	X
Other Operating Expenses	Database Monitoring, Data Loss Prevention, Email Security Anti-Phishing, Intrusion Prevention, Vulnerability Management, Digital Forensics and Incident Response, Security Incident and Event Management Software and Password Vault	1,725,000	X	X
Other Operating Expenses	Telecommunications and Network Connectivity Expenses, Business Telephones and Accessories (Desk Phones, Headsets, Tablets and Accessories)	1,650,000	X	X
Other Operating Expenses	Training & Seminar - Professional Development and Education - System and Software Update Training - Process Improvement Training - Financial and Reporting Software Upgrade and Training - Training Classes for Facility Management, Environmental and Safety Issues - Training Classes for Professional Certifications and Continuing Legal Education	1,376,757	X	X
Other Operating Expenses	Operating Systems and Office Software Suite License Costs to Support Entire Organization	1,375,000	X	X
Other Operating Expenses	Enterprise Subscriptions, Information Technology Advisory, Licenses and Certifications, Support for Service Management on Foundational Modules, Project and Portfolio Management, Audio Equipment and Printing Support for Facilities	1,333,000	X	X
Other Operating Expenses	Application Software Maintenance - IT Development Tools (Data Modeling, Architecture, Technical Libraries, Documentation, Technical Frameworks, Electronic Data Interchange, Software Development Testing)	1,178,500	X	X
Other Operating Expenses	Claims Pricing Solution User Licenses	1,140,000	X	X
Other Operating Expenses	Human Resources Corporate Application Software Maintenance (Training, Recruitment, Performance Evaluation, HR Benefits, Employee Time and Attendance and Payroll)	1,025,000	X	X
Other Operating Expenses	Sponsorship, Registration Fees and Other Related Costs for New and Anticipated Community Events, Health Fairs, Venue Rental, Services and Supplies	755,000	X	X
Other Operating Expenses	Finance Corporate Applications Software Maintenance (Accounting, Finance and Procurement Systems)	724,091	X	X
Other Operating Expenses	Association Membership Dues (Provide Advocacy, Program Support, Technical Support Regarding State and Federal Regulatory Issues)	717,700	X	X

**Attachment B: Administrative Budget Details**

<b>Medi-Cal: Non-Salary Operating Expenses</b>				
<b>Specific Type</b>	<b>Objective of the Item Proposed</b>	<b>Budget FY 2025-26 Input</b>	<b>Authorization</b>	<b>Appropriation</b>
Other Operating Expenses	Additional Software License and Upgrade Costs for Operating Systems and Office Software Suite	695,900	X	X
Other Operating Expenses	Fraud, Waste, and Abuse (FWA) Software, Analytics and Provider Network Adequacy	670,000	X	X
Other Operating Expenses	User Licenses and Other Minor Computer Equipment	605,000	X	X
Other Operating Expenses	Member and Provider Engagement and Consumer Assessment of Healthcare Providers and Systems (CAHPS) Improvement	585,000	X	X
Other Operating Expenses	24/7 Support to Assist CalOptima Health's Operating Systems and Office Software Suite Related Questions and Issues	545,000	X	X
Other Operating Expenses	Maintenance for Windows and Carpet Cleaning, Furniture Repair, Doors, Audio Visual Equipment, Plumbing and Other General Maintenance Needs	469,500	X	X
Other Operating Expenses	Server Connectivity Maintenance and Support for Server Equipment (Servers, Storage, Virtual Machine Licenses, Backup Software)	415,750	X	X
Other Operating Expenses	Endpoint Protection and Threat Intelligence Powered by Artificial Intelligence	400,000	X	X
Other Operating Expenses	Software Solutions for Compliance and Regulatory Requirements for Privacy and Website Content	395,000	X	X
Other Operating Expenses	User Licenses for Process Automation and Platform	359,200	X	X
Other Operating Expenses	Contract Management System	350,000	X	X
Other Operating Expenses	Purchases and Installation of Office Furniture for Adds, Moves, Furniture, Fixture and Equipment, and Various Other Articles of Minor Equipment	280,000	X	X
Other Operating Expenses	Travel - Conferences/Seminars and Meetings for Managers and Staff - State Meetings Related to Regulatory and Legislative Issues, Strategic Development - Association Meetings - Vendor Site Visits, Field Staff Visits - Mileage and Parking Reimbursement for Community Events and Presentations, Provider Offices and Member Enrollment	273,020	X	X
Other Operating Expenses	Office Supplies (Paper, Toner, Batteries, Mouse Pads, Keyboards, Environmental Health and Safety, Disaster Recovery, Other Miscellaneous Items) for Company-Wide Usage	260,000	X	X
Other Operating Expenses	Employee Engagement Events and CalOptima Health Logo Apparel	201,500	X	X
Other Operating Expenses	Maintenance and Support Annual Renewal for the Telecommunications Network Systems	164,900	X	X
Other Operating Expenses	Community Membership and Engagement Fees	160,000	X	X
Other Operating Expenses	Employee Appreciation Events	127,200	X	X
Other Operating Expenses	Provider and Physician Credentialing System Maintenance and License Renewal	124,700	X	X
Other Operating Expenses	Supplies and Costs Associated with Various Outreach, Community Events, Sponsorships and Health Fairs	109,000	X	X
Other Operating Expenses	Office Supplies for Various Departments' Needs for Everyday Operations	107,040	X	X
Other Operating Expenses	Information Security Data Loss Prevention Solution Annual Maintenance	100,000	X	X
Other Operating Expenses	Database Administrator License Renewals, Maintenance and Support	94,750	X	X
Other Operating Expenses	Professional Dues and Member Fees for Various Professional Associations	91,705	X	X
Other Operating Expenses	Subscription Renewal for Standard Medical Coding Schedules and Multiple User Licenses	90,000	X	X
Other Operating Expenses	Tuition Reimbursement for Staff Development and Organizational Development Programs (CalOptima Health Special Speakers, Trainers, Computer Classes, Other Training Events)	86,450	X	X
Other Operating Expenses	Maintenance of Operations and Desktop Application Software and Hardware	79,446	X	X
Other Operating Expenses	Food Services for Community Events and Supporting New Initiatives	75,000	X	X
Other Operating Expenses	Member and Provider Incentives	67,800	X	X
Other Operating Expenses	Promotional Items and Outreach Activities to Help Support CalOptima Health Programs and Initiatives	60,000	X	X
Other Operating Expenses	Strategic Development, Orange County Indicators Report and Other Professional Membership Dues	57,000	X	X

**Attachment B: Administrative Budget Details**

<b>Medi-Cal: Non-Salary Operating Expenses</b>				
<b>Specific Type</b>	<b>Objective of the Item Proposed</b>	<b>Budget FY 2025-26 Input</b>	<b>Authorization</b>	<b>Appropriation</b>
Other Operating Expenses	Food Services Allowances for Sponsoring Member and Provider Meetings, Conferences, Department Meetings and Other Events	52,100	X	X
Other Operating Expenses	Subscription Fees for Various Licenses, Literature and Organizations	49,800	X	X
Other Operating Expenses	Subscriptions for Existing Software, Databases and User Groups	44,900	X	X
Other Operating Expenses	Board Member Stipends, Memberships, Conferences, Training and Travel	35,000	X	X
Other Operating Expenses	Analytics Solution for Legal and Legislation Research/ Risk Management and Business Intelligence	33,948	X	X
Other Operating Expenses	General Supplies for CalOptima Health Staff	32,100	X	X
Other Operating Expenses	Food Services for CalOptima Health Informational Series, Legislative Luncheon Events, Member and Provider Meetings/Conferences, Board Meetings and Other Events	24,750	X	X
Other Operating Expenses	Human Resources Program Books, Surveys, E-Learning Courses, Mentoring and Succession Planning, Video Maker, Audio Editing and Various Licenses	18,101	X	X
Other Operating Expenses	Subscription Fees for Electronic Surveys, Managing Software Licenses, Education Videos for Members and Associations, Print and Digital Content Subscriptions	16,600	X	X
Other Operating Expenses	Food Services for Provider Advisory Committee, CalOptima Health Community Network Lunch and Learn Events and Anniversary Event	7,000	X	X
Printing & Postage	Print and Fulfillment for Regular Mailings of Daily/Monthly Packets and QMB Mailings	2,258,692	X	X
Printing & Postage	Postage for Maintenance of Business, Direct Mailer and Ad Hoc Projects	1,693,902	X	X
Printing & Postage	General Postage for Outgoing Mail	775,000	X	X
Printing & Postage	Print and Fulfillment for Newsletters	512,812	X	X
Printing & Postage	Printing of the Communications and Ad Hoc Collateral Materials to the Community	104,500	X	X
Printing & Postage	Mail Services Charges, Courier/Delivery of Print Materials	82,000	X	X
Printing & Postage	Miscellaneous Member Materials, Printing Expenses and Supplies for Various Departments	43,716	X	X
Printing & Postage	Printing Services for Facilities Projects and Events, Safety and Security, Other CalOptima Departments' Printing Needs	40,000	X	X
Printing & Postage	Provider Relations Provider Directory Validation Forms, Annual In-Service Letters and Attestation Forms, Access and Availability Required Mailings and Postage Required to Ensure Provider Training and Education Compliance	10,100	X	X
Professional Fees	General and Adversarial Legal Fees for Outside Legal Counsel	5,000,000	X	X
Professional Fees	Cloud Migration, Continuous Data Process and Management and Other Process Enhancements	567,000	X	X
Professional Fees	Government Affairs Contract and Management of State, Federal and Local Lobbyists	550,000	X	X
Professional Fees	Strategic Advice Support for Government Affairs Activities	475,000	X	X
Professional Fees	Annual IBNR Certification, Network Support and Other Related Actuarial Consulting Services	463,500	X	X
Professional Fees	Consultant for Medi-Cal Audits	360,000	X	X
Professional Fees	Business Continuity Plan (BCP) Software	360,000	X	X
Professional Fees	Space Planning Services, Mechanical Engineering Consultant, and Broker Services	340,000	X	X
Professional Fees	Consulting Fees to Expand Internal Audit Work Plan, Develop a Board-Approved Initiatives Review Process, Conduct Validation Audit and Risk Assessment, and other Ad Hoc Projects	300,000	X	X
Professional Fees	Evaluation of Security Controls Systems and Functionality Support	300,000	X	X
Professional Fees	Website Content and Media Outreach for Engagement to Boost Awareness and Positive Perception of CalOptima Health	280,000	X	X
Professional Fees	Employee Engagement and Feedback, Executive Recruiter Expenses, Direct Hire Fees, Leave and Accommodation and Ad Hoc Consulting	270,500	X	X
Professional Fees	Medical Loss Ratio Audit	258,090	X	X
Professional Fees	Support for Strategic Growth Opportunities and Capabilities and Other Related Consulting Services	250,000	X	X

**Attachment B: Administrative Budget Details**

<b>Medi-Cal: Non-Salary Operating Expenses</b>				
<b>Specific Type</b>	<b>Objective of the Item Proposed</b>	<b>Budget FY 2025-26 Input</b>	<b>Authorization</b>	<b>Appropriation</b>
Professional Fees	Financial Audit Annual Contract	230,000	X	X
Professional Fees	Cloud Platform Assistance, Work Station Management and Miscellaneous Consulting/Professional Services	227,000	X	X
Professional Fees	Support Campaign Development and Advertising Strategy	210,000	X	X
Professional Fees	Quality Assurance Support and Development	200,000	X	X
Professional Fees	Core Systems Upgrade Consultation, Technical Training and Other Core Application Support	197,000	X	X
Professional Fees	Support for Delegation Oversight Process	192,000	X	X
Professional Fees	Organizational and Strategic Plan Support	100,000	X	X
Professional Fees	Investment Advisory Support Services	100,000	X	X
Professional Fees	Consulting Services to Support Process Enhancement and Implementation	100,000	X	X
Professional Fees	Compensation and Job Classification Study	80,000	X	X
Professional Fees	Fraud Consultant to Assess CalOptima Health's Program Integrity Areas and Procedures.	80,000	X	X
Professional Fees	Third-Party Reviewers of Medical Records to Assess for Clinical Appropriateness and Coding/Billing Accuracy	70,000	X	X
Professional Fees	Accounting and Finance System Support	65,000	X	X
Professional Fees	Consulting Services for Budget Support	50,000	X	X
Professional Fees	Evaluation of End to End Workflow for System/Process Improvements	38,000	X	X
Purchased Services	Claims Prepayment Editing Services	3,300,000	X	X
Purchased Services	Face to Face Interpreter Services, Telephonic and Video Interpreter Services, Translation Services for Threshold Languages, Translation Audit Review and Translation Skill Assessment and Test	3,070,000	X	X
Purchased Services	Coordination Of Benefits (COB) Project	2,500,000	X	X
Purchased Services	Electronic Data Interchange Institutional Claims	1,688,000	X	X
Purchased Services	Overpayment Identification Services	1,500,000	X	X
Purchased Services	Third Party Check Printing and Mailing Fees	1,056,000	X	X
Purchased Services	Ongoing Digital, Social Media Advertising and Partnerships to Promote Routine Annual Medi-Cal Renewal, Mailing Campaign to Promote County Community Services Center	515,000	X	X
Purchased Services	Claims Imaging and Indexing Services	460,000	X	X
Purchased Services	Managed Services for Software Development and Quality Assurance Resources	440,000	X	X
Purchased Services	Supplemental Security Income (SSI) Conversion Services	420,000	X	X
Purchased Services	Business Bank Fees	385,000	X	X
Purchased Services	Managed Services for Data Masking, Printing Support and Customer Experience Platform	280,400	X	X
Purchased Services	Long Term Care Rate Adjustments	250,000	X	X
Purchased Services	Radio, Television, Print, Outdoor, Digital Advertising Campaign to Encourage Use of CalOptima-Covered Preventative Services	225,000	X	X
Purchased Services	Background Screening	225,000	X	X
Purchased Services	Business Workflow Platform Design and Support	204,000	X	X
Purchased Services	Health Insurance Portability and Accountability Act (HIPAA) Security Compliance, including Risk Management, Assessment and Network Penetration,	200,000	X	X
Purchased Services	Security Operations Center to Provide Expert Monitoring, Analysis, and Response to Security Incidents Using a Centralized Platform	150,000	X	X
Purchased Services	Data Modeling Pricing	150,000	X	X
Purchased Services	Fraud, Waste and Abuse (FWA) Recovery Fees	150,000	X	X

**Attachment B: Administrative Budget Details**

<b>Medi-Cal: Non-Salary Operating Expenses</b>				
<b>Specific Type</b>	<b>Objective of the Item Proposed</b>	<b>Budget FY 2025-26 Input</b>	<b>Authorization</b>	<b>Appropriation</b>
Purchased Services	Regulatory 508 Compliance Remediation Services for Pdf Files to Make Member, Provider, Board and Other Materials Accessible to People With Disabilities on the Website as Required by CMS, DHCS and Section 508 Regulations	130,000	X	X
Purchased Services	Insurance Broker Services	126,000	X	X
Purchased Services	Technical Development for Multiple Facet Projects	125,000	X	X
Purchased Services	Benefit Broker Services	123,000	X	X
Purchased Services	Data Scanning and Storage	120,000	X	X
Purchased Services	Moving Services and Armed Guards	105,000	X	X
Purchased Services	Provider Directory Production and Remediation, Other Miscellaneous Purchased Services	90,000	X	X
Purchased Services	Sponsorship of Television Network Featuring Brand Placement and Raising Awareness of Health Topics	70,000	X	X
Purchased Services	Recruitment Advertisement and Sourcing	65,000	X	X
Purchased Services	Employee Assistance Program	60,912	X	X
Purchased Services	Photography and Video Production Services to Support New CalOptima Initiatives	60,000	X	X
Purchased Services	Provider Office Diversity, Equity and Inclusion Training	60,000	X	X
Purchased Services	Offsite Backup Tape Storage and Services, Slotted Media Storage	54,100	X	X
Purchased Services	Flexible Spending Accounts (FSA)/Consolidated Omnibus Budget Reconciliation Act (COBRA)	50,000	X	X
Purchased Services	Retirement Funds Advisory	50,000	X	X
Purchased Services	Healthcare Productivity Automation Services	48,000	X	X
Purchased Services	Medical Records Retrieval, and Compliance and Ethics Hotline	35,000	X	X
Purchased Services	Compensation System Subscription Fee	34,200	X	X
Purchased Services	Grant Management Tools to Support Ongoing Management of Grants and Process Improvement	30,000	X	X
Purchased Services	TB Shots and Other General Purchased Services	30,000	X	X
Purchased Services	Pre Employment Applicant Testing	25,000	X	X
Purchased Services	Employee Wellness and Ad Hoc Programs	44,600	X	X
Purchased Services	Centralized Procurement Platform Support	17,000	X	X
Purchased Services	Health Screening	15,000	X	X
Purchased Services	Destruction of Electronic Media	10,500	X	X
Purchased Services	Tax Form Processing Fees and Other General Purchased Services	6,000	X	X
Purchased Services	Imaging Services	4,000	X	X
<b>Total Non-Salary Operating Expenses</b>		<b>84,488,130</b>		

**Attachment B: Administrative Budget Details**

<b>OneCare: Non-Salary Operating Expenses</b>				
<b>Specific Type</b>	<b>Objective of the Item Proposed</b>	<b>Budget FY 2025-26 Input</b>	<b>Authorization</b>	<b>Appropriation</b>
Other Operating Expenses	Claims Pricing Solution	761,400	X	X
Other Operating Expenses	Activities and Promotional Items for Community Events	305,000	X	X
Other Operating Expenses	Predictive Analytics Modeling and Decision Point	220,000	X	X
Other Operating Expenses	Food Services Allowances, as Needed, for Sponsoring Member and Provider Meetings, Conferences, Community Events, Compliance Week, and Department Training and Meeting	103,500	X	X
Other Operating Expenses	Activities and Promotional Items for Various Events	50,000	X	X
Other Operating Expenses	Travel Expenses for Visits to Provider Offices, Presentations, Health Fairs, Community Events, Annual Audits and Conferences/Seminars	28,800	X	X
Other Operating Expenses	Subscriptions, Certifications, Licenses and Professional Dues	16,650	X	X
Other Operating Expenses	Training and Seminars for Professional Development and Education	14,000	X	X
Other Operating Expenses	Office Supplies	8,700	X	X
Other Operating Expenses	Minor Equipment Supplies	5,000	X	X
Printing & Postage	Marketing Materials, Including Sales Brochures, Posters, Handouts and Other Member and Provider Oriented Materials and Postage	676,000	X	X
Printing & Postage	Maintenance of Enrolled Members (Printing, Fulfillment, Postage), Member Routine Annual and Quarterly Mailings, Other Related Printing and Postage Expenses	615,336	X	X
Printing & Postage	Printing of Enrollment Materials, Retainment Materials, Broker Agency Enrollment Kits, and Other Related Printing Expenses	98,000	X	X
Printing & Postage	Member and Provider Materials, Fulfillment and Other Printing Fees for Various Departments	58,750	X	X
Printing & Postage	Delivery and Mailing	5,200	X	X
Professional Fees	Medicare Consultants and Agency Services	674,000	X	X
Professional Fees	Annual Contract Bid for Other Financial Consulting Services	440,000	X	X
Professional Fees	Medicare Data Validation Audit and Program Audit Engagement	235,000	X	X
Professional Fees	Annual Compliance Program Effectiveness (CPE) Audit	60,000	X	X
Professional Fees	External Medical Review	3,600	X	X
Purchased Services	Advertising and Media Buys (Newspapers, Magazines, Radio, Bus Shelter, Campaigns, Other Media)	1,385,000	X	X
Purchased Services	Pharmacy Benefits Management	1,214,130	X	X
Purchased Services	Broker Agency Commission for Member Enrollment and Other Related Expenses	1,010,000	X	X
Purchased Services	Language Interpretation, Face to Face Interpreter Services, Telephonic Interpreter and Video Interpreting Services, and Translation of Member Materials	551,600	X	X
Purchased Services	Community-Based Health Organization to Deliver Care Programs	300,000	X	X
Purchased Services	Member Chart Retrieval Services	202,500	X	X
Purchased Services	Managed Service Support for Member and Provider Engagement	120,000	X	X
Purchased Services	Risk Management, Data Security, and Process Automation Services	120,000	X	X
Purchased Services	Provider Directory Production for Regulatory 508 Compliance	90,000	X	X
Purchased Services	Claims Processing Through Automation Data Flow	30,000	X	X
Purchased Services	Data Scanning and Storage	25,000	X	X
<b>Total Non-Salary Operating Expenses</b>		<b>9,427,166</b>		

**Attachment B: Administrative Budget Details**

<b>PACE: Non-Salary Operating Expenses</b>				
Specific Type	Objective of the Item Proposed	Budget FY 2025-26 Input	Authorization	Appropriation
Other Operating Expenses	Repairs and Maintenance of Minor Equipment, Building and Unforeseen Incidentals and Support for Encounters	83,311	X	X
Other Operating Expenses	Outreach Events and Promotional Marketing Items to Help Elevate PACE Center and Support Program Enrollment and Expansion	22,400	X	X
Other Operating Expenses	Electricity, Gas, Water and Other Related Expenses	8,000	X	X
Other Operating Expenses	General Liability, Property, Earthquake and Other Insurance Fees	7,247	X	X
Other Operating Expenses	Enrollment Incentive Program	4,400	X	X
Other Operating Expenses	Food Services Allowances, as Needed, for Sponsoring, Enrollment and Retention Events, Member and Provider Meetings, Conferences and Trainings	4,264	X	X
Other Operating Expenses	Property Tax Assessment	2,000	X	X
Other Operating Expenses	Staff Development Training (Registration Fees, Travel, Accommodations, Incidentals)	1,440	X	X
Other Operating Expenses	Office Supplies for Staff	960	X	X
Other Operating Expenses	Staff Travel and Mileage for Home Visits, Marketing, Conferences and Enrollment	960	X	X
Other Operating Expenses	Subscriptions, Membership, Registration for Dietetic and Other Discipline Specific Memberships	456	X	X
Other Operating Expenses	Minor Equipment and Supplies (Kitchen, Rehab, Social Day, Staff Break Room, Clinic/Rehab Equipment)	400	X	X
Printing & Postage	Participant Newsletter, Typesetting for Translated Materials, Printing, Fulfillment and Postage Costs for Direct Mail Campaign, Marketing Materials and Other Printing Expenses	261,440	X	X
Professional Fees	Part D Actuarial Services and Other Financial Consulting Fees	164,800	X	X
Purchased Services	Advertising (Radio, Television, Print, Outdoor, Digital and Other Mediums) to Promote and Support Enrollment and Participation	825,000	X	X
Purchased Services	Health Outcomes and Satisfaction Surveys, Encounter Data File Formatting, Sterilization of Medical Equipment, Provider Communication, Appointment Services, Telehealth Support Services, Medical Equipment Calibration and Other Related Expenses	10,939	X	X
<b>Total Non-Salary Operating Expenses</b>		<b>1,398,017</b>		

**Attachment B: Administrative Budget Details**

<b>MSSP: Non-Salary Operating Expenses</b>				
Specific Type	Objective of the Item Proposed	Budget FY 2025-26 Input	Authorization	Appropriation
Other Operating Expenses	Information Management Software for Long Term Care	50,000	X	X
Other Operating Expenses	Regular Home Visits with Members for Field Staff and Quarterly Director Site Meeting	19,000	X	X
Other Operating Expenses	Cell Phones and Data Plans for Field Staff and Management Team Who Complete Onsite Home Assessments	19,000	X	X
Other Operating Expenses	Professional Certifications	11,500	X	X
Other Operating Expenses	Professional Development and Education	2,500	X	X
Other Operating Expenses	Routine Office Supplies for Field and Office Staff	250	X	X
Professional Fees	Annual Finance Audit	18,000	X	X
<b>Total Non-Salary Operating Expenses</b>		<b>120,250</b>		

**Attachment B: Administrative Budget Details**

<b>505 Building: Non-Salary Operating Expenses</b>				
Specific Type	Objective of the Item Proposed	Budget FY 2025-26 Input	Authorization	Appropriation
Other Operating Expenses	Building Repair and Maintenance	2,637,702	X	X
Other Operating Expenses	Utilities	686,682	X	X
Other Operating Expenses	Property Insurance	301,484	X	X
Other Operating Expenses	Property Tax Assessments	22,428	X	X
Purchased Services	Building Support Services	216,499	X	X
Purchased Services	Property Management Fee	140,000	X	X
<b>Total Non-Salary Operating Expenses</b>		<b>4,004,795</b>		

**Attachment B: Administrative Budget Details**

<b>500 Building: Non-Salary Operating Expenses</b>				
Specific Type	Objective of the Item Proposed	Budget FY 2025-26 Input	Authorization	Appropriation
Other Operating Expenses	Building Repair and Maintenance	1,255,889	X	X
Other Operating Expenses	Utilities	367,468	X	X
Other Operating Expenses	Property Insurance	110,934	X	X
Other Operating Expenses	Property Tax Assessments	8,108	X	X
Purchased Services	Property Management Fee	140,000	X	X
Purchased Services	Building Support Services	89,570	X	X
<b>Total Non-Salary Operating Expenses</b>		<b>1,971,969</b>		

**Attachment B1: Covered California**

<b>Covered California: Non-Salary Operating Expenses</b>				
<b>Specific Type</b>	<b>Objective of the Item Proposed</b>	<b>Budget FY 2025-26 Input</b>	<b>Authorization</b>	<b>Appropriation</b>
Other Operating Expenses	Software Licenses Pertaining to Capital Projects	500,000	X	X
Other Operating Expenses	Training and Seminars for Professional Development	15,750	X	X
Other Operating Expenses	General Office Supplies	2,500	X	X
Other Operating Expenses	Food Services	400	X	X
Printing & Postage	Certified Postage and Overnight and Special Courier Mail	250	X	X
Professional Fees	Strategic Advice and Qualified Health Plan (QHP) Application Support and Operational Implementation Support and Project Management	2,120,000	X	X
Professional Fees	Campaign Development for Launch of Covered California Plan	1,500,000	X	X
Professional Fees	General and Adversarial Legal Fees for Outside Legal Counsel	750,000	X	X
Professional Fees	Actuarial Support for Financial Projections and Rate Development	550,000	X	X
Professional Fees	Support for Implementation of Receivables and Billing Systems	100,000	X	X
Purchased Services	Member Premiums System	250,000	X	X
Purchased Services	Quality Assurance Service for Compliance and Implementation	240,000	X	X
Purchased Services	Translation and Printing Services	134,000	X	X
<b>Total Non-Salary Operating Expenses</b>		<b>6,162,900</b>		

**Attachment B2: Digital Transformation**

<b>Digital Transformation: Non-Salary Operating Expenses</b>				
<b>Specific Type</b>	<b>Objective of the Item Proposed</b>	<b>Budget FY 2025-26 Input</b>	<b>Authorization</b>	<b>Appropriation</b>
Other Operating Expenses	Software Licenses Pertaining to Capital Projects	2,187,500	X	X
Professional Fees	Digital Transformation Consulting Services in Various Areas	3,000,000	X	X
<b>Total Non-Salary Operating Expenses</b>		<b>5,187,500</b>		

## Attachment A: Fiscal Year 2025-26 Routine Capital Budget by Project

<b>INFRASTRUCTURE</b>	<b>TOTAL CAPITAL</b>
Hardware and Software Network Firewall Upgrades	1,905,000
Disaster Recovery System Upgrades and Protection Points	1,765,000
Employee Computer and Server Operating System Upgrades	1,644,500
Enterprise Data Masking to Protect Health Information	1,255,000
Cyber Security and Vulnerability System Remediation	1,195,000
Service Desk and Workforce Workflow Enhancements	733,000
On-Premise to Cloud Infrastructure Migrations	300,000
Member Contract Outbound Caller Identification	150,000
Physical and Electronic Security Controls Upgrade at the Orange County CalOptima Health Data Center	100,000
<b>TOTAL INFRASTRUCTURE</b>	<b>\$ 9,047,500</b>

<b>APPLICATIONS MANAGEMENT</b>	<b>TOTAL CAPITAL</b>
Enterprise Print and Fulfillment Solution - Operations, Clinical, and Payment Solution	1,750,000
Enterprise Claims and Encounters Data Management Solution	900,000
Core Operational Application Software Upgrades	703,000
Clinical Operational Application Software Upgrades	628,000
<b>TOTAL APPLICATIONS MANAGEMENT</b>	<b>\$ 3,981,000</b>

<b>ENTERPRISE DATA AND SYSTEMS INTEGRATION</b>	<b>TOTAL CAPITAL</b>
Regulatory Reporting and Compliance Enhancements	500,000
Data Integration Upgrades for Quality Stars and HEDIS Measurements	450,000
<b>TOTAL ENTERPRISE DATA AND SYSTEMS INTEGRATION</b>	<b>\$ 950,000</b>

<b>APPLICATIONS DEVELOPMENT</b>	<b>TOTAL CAPITAL</b>
CalOptima Health Public Website Enhancements (Phase II)	1,125,000
Member and Provider Portal Workflow and Privacy Enhancements	1,030,000
Automated Application for the Board and Committee Material Preparation	625,000
Corporate Legacy Workflow Applications Replacement for Enterprise Workflow Product	375,000
Portal Online User Identity Management Upgrade	200,000
<b>TOTAL APPLICATIONS DEVELOPMENT</b>	<b>\$ 3,355,000</b>

<b>505 BUILDING IMPROVEMENTS</b>	<b>TOTAL CAPITAL</b>
Lighting Retrofit	1,200,000
Tenant Improvements	950,000
Building Window Film	900,000
Carpet Replacement	675,000
Office Furniture	450,000
Fire Panel Upgrade	150,000
Security Camera Upgrades	100,000
Rooftop Signage Structural Upgrade	100,000
1st Floor Elevator Fire Curtains	80,000
Air Conditioning System for Computer Room	70,000
Chiller Equipment Refurbishment	70,000
Cooling Tower Refurbishment	35,000
<b>TOTAL 505 BUILDING IMPROVEMENTS</b>	<b>\$ 4,780,000</b>

## Attachment A: Fiscal Year 2025-26 Routine Capital Budget by Project

<b>500 BUILDING IMPROVEMENTS</b>	<b>TOTAL CAPITAL</b>
Tenant Improvements Suites 100, 110, 120	3,595,000
Lighting Retrofit	250,000
Accessibility Code Upgrades for Path of Travel	200,000
Security Desk and Camera System Upgrades	200,000
Parking Lot Restripe	175,000
Fire Alarm System Upgrades	165,000
Rooftop Signage Structural Upgrade	100,000
Tenant Improvements Suite 250	75,000
Air Conditioning System for Computer Room	70,000
<b>TOTAL 500 BUILDING IMPROVEMENTS</b>	<b>\$ 4,830,000</b>

<b>PACE CENTER</b>	<b>TOTAL CAPITAL</b>
Electronic Health Record (EHR) System	872,500
Lighting Retrofit	150,000
Exterior Building Signage Update	125,000
Rooftop Air Conditioning Unit Replacement	60,000
Equipment Upgrades and Replacement	50,000
Exterior Landscape Upgrade	30,000
Wander Guard System	30,000
Security Camera Upgrades	25,000
<b>TOTAL PACE CENTER</b>	<b>\$ 1,342,500</b>

<b>STREET MEDICINE SUPPORT CENTER</b>	<b>TOTAL CAPITAL</b>
Street Medicine Support Center Redevelopment	250,000
<b>STREET MEDICINE SUPPORT CENTER</b>	<b>\$ 250,000</b>

<b>TOTAL FY 2025-26 ROUTINE CAPITAL BUDGET</b>	<b>\$ 28,536,000</b>
--	----------------------

## Attachment A1: Fiscal Year 2025-26 Covered California Capital Budget by Project

<b>APPLICATIONS MANAGEMENT</b>	<b>TOTAL CAPITAL</b>
Core System Configuration	885,000
<b>TOTAL APPLICATIONS MANAGEMENT</b>	<b>\$ 885,000</b>

  

<b>ENTERPRISE DATA AND SYSTEMS INTEGRATION</b>	<b>TOTAL CAPITAL</b>
Regulatory Enrollment Transactions and Reporting	825,000
Regulatory Operational Reconciliation Reporting	525,000
<b>TOTAL ENTERPRISE DATA AND SYSTEMS INTEGRATION</b>	<b>\$ 1,350,000</b>

  

<b>APPLICATIONS DEVELOPMENT</b>	<b>TOTAL CAPITAL</b>
Online Billing and Collection Platform for Member Premiums	755,520
Online Broker Sales Platform and Website Enhancements	725,000
<b>TOTAL APPLICATIONS DEVELOPMENT</b>	<b>\$ 1,480,520</b>

  

<b>TOTAL FY 2025-26 COVERED CALIFORNIA CAPITAL BUDGET</b>	<b>\$ 3,715,520</b>
---	---------------------

## Attachment A2: Update to Digital Transformation Years One through Three and Year Four Capital Budgets by Project

	Updated			Proposed		TOTAL CAPITAL
	FY 2022-2023 (Year 1)	FY 2023-2024 (Year 2)	FY 2024-2025 (Year 3)	FY 2025-2026 (Year 4)		
<b>INFRASTRUCTURE</b>						
On-Premise Fax Server Replacement to a Supported Digital Cloud Fax Solution	75,000	75,000	-	50,000	200,000	
<b>TOTAL INFRASTRUCTURE</b>	<b>\$ 75,000</b>	<b>\$ 75,000</b>	<b>\$ -</b>	<b>\$ 50,000</b>	<b>\$ 200,000</b>	
<b>APPLICATIONS MANAGEMENT</b>						
Provider Credential and Contracting Implementation to Enhance Workflow and Reduce Transactional Backlogs	1,636,000	1,964,000	-	3,875,000	7,475,000	
Customer Relationship Management Platform Development to Automate Member and Provider Call Center Experience	231,250	2,000,000	-	2,790,000	5,021,250	
Clinical Care Management Platform for Member Care Assessments and Engagement with Providers	1,851,000	500,000	249,000	-	2,600,000	
Enterprise Finance System	556,000	-	1,150,000	-	1,706,000	
Robotic Automation Processes Development and Implementation for Operational Processes in Member and Provider Systems	1,500,000	-	-	200,000	1,700,000	
Digitize Authorization Faxes into the Clinical Platform Workflow for Automated Treatment Authorization with Providers	-	-	-	1,275,000	1,275,000	
<b>TOTAL APPLICATIONS MANAGEMENT</b>	<b>\$ 5,774,250</b>	<b>\$ 4,464,000</b>	<b>\$ 1,399,000</b>	<b>\$ 8,140,000</b>	<b>\$ 19,777,250</b>	
<b>ENTERPRISE DATA AND SYSTEMS INTEGRATION</b>						
Enhancement of Data Warehouse Ecosystem to Enterprise Level Data Strategy and Management	275,000	-	2,700,000	415,000	3,390,000	
Health Information Data Exchange for Provider Access and Member Care	-	-	-	1,020,000	1,020,000	
Enterprise Application Data Exchange Platform Enhancement	-	-	-	755,000	755,000	
Retire the End of Life Reporting Platform and Migrate to the Cloud Reporting Application	25,500	300,000	-	135,000	460,500	
<b>TOTAL ENTERPRISE DATA AND SYSTEMS INTEGRATION</b>	<b>\$ 300,500</b>	<b>\$ 300,000</b>	<b>\$ 2,700,000</b>	<b>\$ 2,325,000</b>	<b>\$ 5,625,500</b>	
<b>APPLICATIONS DEVELOPMENT</b>						
New Member Experience Application	-	-	2,000,000	1,325,000	3,325,000	
Website Content Management Controls Migration to the Cloud	750,000	1,567,100	70,000	85,000	2,472,100	
Human Capital Management System	-	350,000	100,000	-	450,000	
<b>TOTAL APPLICATIONS DEVELOPMENT</b>	<b>\$ 750,000</b>	<b>\$ 1,917,100</b>	<b>\$ 2,170,000</b>	<b>\$ 1,410,000</b>	<b>\$ 6,247,100</b>	
<b>CYBER SECURITY</b>						
Secure File Encryption Platform Upgrade	-	-	200,000	25,000	225,000	
<b>TOTAL CYBER SECURITY</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ 200,000</b>	<b>\$ 25,000</b>	<b>\$ 225,000</b>	
<b>TOTAL UPDATE TO DIGITAL TRANSFORMATION YEARS ONE THROUGH THREE AND YEAR FOUR CAPITAL BUDGET</b>	<b>\$ 6,899,750</b>	<b>\$ 6,756,100</b>	<b>\$ 6,469,000</b>	<b>\$ 11,950,000</b>	<b>\$ 32,074,850</b>	