

CalOptima Health OneCare Comprehensive Dental Benefit Frequently Asked Questions (FAQs)

Liberty is passionate about improving the oral health of our members.

1. When will the CalOptima Health OneCare (HMO D-SNP), a Medicare Medi-Cal Plan, dental benefit go into effect?

The benefit goes into effect **January 1, 2026**.

2. Who is Liberty Dental Plan (Liberty)?

Liberty has been providing dental benefits since 2001. They are proud to provide high-quality care to members.

3. What will be the Exclusive Provider Organization (EPO) network?

Liberty's Exclusive Provider Organization (EPO) is the network of providers you must use for your Liberty dental benefits.

4. How are these benefits different from what CalOptima Health OneCare provides?

CalOptima Health OneCare is offering members benefits in addition to Medi-Cal dental benefits. Benefits will be coordinated to make sure members have access to both their Medicare and Medi-Cal benefits.

5. Do I have to use my Medi-Cal Dental benefits first, before I use the Liberty Dental Plan?

Providers (dentists) will bill Liberty first and Medi-Cal Dental second or as a last resort. If Medi-Cal Dental covers more services, providers will have to bill Medi-Cal Dental for those.

6. Will I get a separate dental card?

No, you will not get a separate dental ID card. Please present your CalOptima Health OneCare card and Medi-Cal ID card at your dental appointment.

7. Do I need a referral to see a specialist?

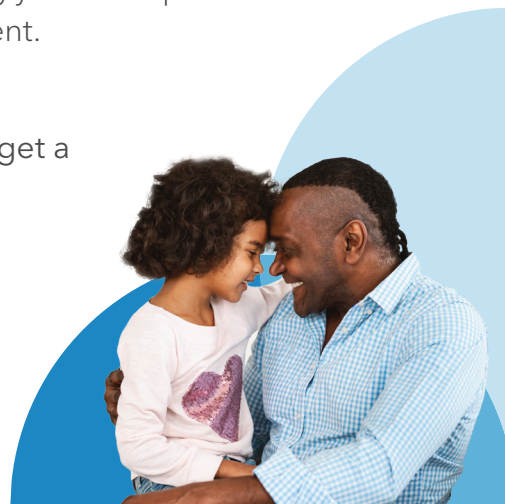
No, you will not get a separate dental ID card. Please bring your CalOptima Health OneCare and Medi-Cal ID cards to your dental appointment.

8. How do I get prior authorization (approval) for services?

When the provider submits a prior authorization, you will get a copy of the final decision. You can also call Liberty to get an update.

9. Do I need to be assigned to a dentist or dental office?

No, you do not need to be assigned to a dentist but you must see a Liberty/Medi-Cal Dental in-network provider.



10. Can I keep my same dental provider under Medi-Cal Dental?

Liberty's CA Choice Medicare Advantage DUALS network includes a Medi-Cal Dental provider network. All providers listed on the network directory are Liberty and Medi-Cal Dental providers. If a Medi-Cal Dental provider is not listed in the Liberty network directory, you can nominate a dentist here:

www.libertydentalplan.com/nominate

11. Are implants covered by the Liberty Dental Plan?

No. Implants are not a covered benefit.

12. What is the denture coverage for this plan?

Denture coverage guidelines fall under Medi-Cal Dental.

For more information on Medi-Cal Dental benefits, please contact Medi-Cal Dental: Smile, California toll-free at: **1-800-322-6384 (TTY 1-800-735-2922)** or online at: **<https://smilecalifornia.org/contact-us/>**

13. How much will I have to pay?

You will pay \$0 for any covered services.

14. What if I have another private dental plan? How will benefits be coordinated?

Sometimes beneficiaries will buy a freestanding dental or vision plan to lower or get rid of their share of cost. If you have a private plan, it will be the primary plan and Liberty will be secondary.

15. How can I get information on what is covered under this plan?

For more information on dental benefits, please call Liberty's toll-free number: **(888) 704-9838 (TTY 711)** or visit **libertydentalplan.com**



CalOptima Health OneCare (HMO D-SNP), a Medicare Medi-Cal Plan, is a Medicare Advantage organization with Medicare and Medi-Cal contracts. Enrollment in CalOptima Health OneCare depends on contract renewal. CalOptima Health OneCare complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability or sex. Call CalOptima Health OneCare Customer Service toll-free at **1-877-412-2734 (TTY 711)**, 24 hours a day, 7 days a week. Visit us at **www.caloptima.org/OneCare**