



**Mission:** To serve member health with excellence and dignity, respecting the value and needs of each person.

### Membership Data\* (as of February 28, 2025)

<b>Total CalOptima Health Membership</b>  <b>915,201</b>	<b>Program</b>	<b>Members</b>
	Medi-Cal	897,460
	OneCare (HMO D-SNP)	17,238
	Program of All-Inclusive Care for the Elderly (PACE)	503

\*Based on unaudited financial report and includes prior period adjustments.

### Key Financial Indicators (for eight months ended February 28, 2025)

	Dashboard	YTD Actual	Actual vs. Budget (\$)	Actual vs. Budget (%)
Operating Income/(Loss)	●	\$83.8M	\$265.7M	146.1%
Non-Operating Income/(Loss)	●	\$120.8M	\$77.7M	180.5%
Bottom Line (Change in Net Assets)	●	\$204.6M	\$343.4M	247.3%
Medical Loss Ratio (MLR) <i>(Percent of every dollar spent on member care)</i>	●	92.3%		-7.2%
Administrative Loss Ratio (ALR) <i>(Percent of every dollar spent on overhead costs)</i>	●	5.1%		1.8%

Notes:

- For additional financial details, refer to the financial packages included in the Board of Directors meeting materials.
- Adjusted MLR (without the estimated provider rate increases funded by reserves) is 87.9%.

### Reserve Summary (as of February 28, 2025)

	Amount (in millions)
<b>Board Designated Reserves*</b>	<b>\$1,099.6</b>
<b>Statutory Designated Reserves</b>	<b>\$137.7</b>
<b>Capital Assets (Net of depreciation)</b>	<b>\$101.7</b>
<b>Resources Committed by the Board</b>	<b>\$446.1</b>
<b>Board Approved Provider Rate Increase**</b>	<b>\$385.9</b>
<b>Resources Unallocated/Unassigned*</b>	<b>\$478.6</b>
<b>Total Net Assets</b>	<b>\$2,649.7</b>

\* Total of Board-designated reserves and unallocated resources can support approximately 147 days of CalOptima Health's current operations.

\*\* 5/2/24 meeting: Board of Directors committed \$526.2 million for provider rate increases from 7/1/24–12/31/26.

**Total Annual Budgeted Revenue**

**\$4 Billion**

Note: CalOptima Health receives its funding from state and federal revenues only and does not receive any of its funding from the County of Orange.

# CalOptima Health Fast Facts

April 2025

## Personnel Summary (as of the March 8, 2025, pay period)

	Filled	Open	Vacancy % Medical	Vacancy % Administrative	Vacancy % Combined
Staff	1,332.75	45.65	53.92%	46.08%	3.31%
Supervisor	82	4	100%	--%	4.65%
Manager	119	6	16.67%	83.33%	4.80%
Director	68	8	25%	75%	10.53%
Executive	21	0	--%	--%	--%
<b>Total FTE Count</b>	<b>1,622.8</b>	<b>64.7</b>	<b>47.89%</b>	<b>52.11%</b>	<b>3.83%</b>

FTE count based on position control reconciliation and includes both medical and administrative positions.

## Provider Network Data (as of March 23, 2025)

	Number of Providers
Primary Care Providers	1,320
Specialists	7,063
Pharmacies	603
Acute and Rehab Hospitals	43
Community Health Centers	65
Long-Term Care Facilities	207

## Treatment Authorizations (as of January 31, 2025)

	Mandated	Average Time to Decision
Inpatient Concurrent Urgent	72 hours	41.51 hours
Prior Authorization – Urgent	72 hours	11.90 hours
Prior Authorization – Routine	5 days	1.20 days

Average turnaround time for routine and urgent authorization requests for CalOptima Health Community Network.

## Member Demographics (as of February 28, 2025)

Member Age		Language Preference		Medi-Cal Aid Category	
0 to 5	8%	English	54%	Expansion	39%
6 to 18	22%	Spanish	31%	Temporary Assistance for Needy Families	37%
19 to 44	35%	Vietnamese	9%	Seniors	11%
45 to 64	21%	Other	2%	Optional Targeted Low-Income Children	7%
65 +	14%	Korean	2%	People With Disabilities	5%
		Farsi	1%	Long-Term Care	<1%
		Chinese	<1%	Other	<1%
		Arabic	<1%		