



Customized Durable Medical Equipment (CDME) Repair Request Fax information to CalOptima Health at 714-481-6516

ATTENTION: Standard DME repairs may be requested via CalOptima Health's Provider Portal at <https://www.caloptima.org/en/ForProviders/ProviderPortal> or via fax using the Authorization Request Form. (Standard DME examples: Basic manual wheelchair, scooter, basic shower equipment, hospital bed, ramp, etc.)

REPAIRS FOR:

- ☐ Customized manual wheelchair ☐ Power wheelchair ☐ Custom molded seat system
☐ Customized toileting equipment ☐ Customized bath equipment ☐ Gait trainer ☐ Standing frame
☐ Other (specialty/customized equipment): _____

MEMBER INFORMATION:

Patient Name: _____ DOB: _____ Gender: ☐ F ☐ M ☐ Other _____
(First) (Middle) (Last)

Medi-Cal Number (CIN): _____ Patient Phone: _____

Preferred Language: ☐ English ☐ Spanish ☐ Vietnamese ☐ Korean ☐ Chinese ☐ Arabic ☐ Other _____

Caregiver Name: _____ Caregiver Cell: _____

Facility Name: _____ Facility Phone Number: _____

Equipment Provided By (Vendor Name): _____

Repair Equipment Age: _____ Serial Number: _____ Make and Model: _____

Reason for repair and list of what needs repairs: _____

PRESCRIPTION: [Note: Rx must be completed, signed and dated by referring provider. Rx must be within one year of request.]

Indicate if patient has preferred vendor (If none specified, CalOptima Health will assign one): _____

Primary Diagnosis: _____ ICD-10: _____

Prescribing Practitioner Name: _____ Medi-Cal Provider ID: _____

Phone: _____ Fax: _____

Office Address: _____ City: _____ Zip: _____

Practitioner's Signature and Title: _____ Date: _____
(Required)

DME Authorization Request MUST include all of the following completed and signed:

- ☐ Provider's signature on completed CDME Repair Request Form (referring provider responsibility)
☐ Quote or detailed product description of repairs/modifications from DME vendor (DME vendor responsibility)
☐ Justification by DME vendor for each repair code requested (DME vendor responsibility)

CalOptima Health forms located at <https://www.caloptima.org/en/ForProviders/Resources/CommonForms>