



MAC Position Description

Behavioral/Mental Health Representative

Position Description

- Current experience collaborating with, and ability to reach out, seek input and advocate for CalOptima Health members with behavioral/mental health needs, such as:
 - Enhanced Care Management Behavioral Providers
 - Licensed Clinical Social Worker (LCSW)
 - Marriage and Family Therapist (MFT)
 - Mental Health Facility or Hospital Psychiatric Facility
 - Non-Specialty Mental Health Services
 - Psychologists
 - Psychiatrist
 - Registered Psychiatric Nurse (Psych RN)
 - Multi-Specialty Clinics/Group Practice
 - Community Mental Health Center
- Board Certified Behavior Analyst-D (BCBA-D)
- Community-Based Organization; Peers, Community Health Workers, Wellness Coaches, etc.
- Knowledge of CalOptima Health managed care systems and programs
- Understanding and familiarity with the diverse cultural and/or social environments of Orange County, including Limited English Proficiency, Black, Indigenous and People of Color, LGBTQ+ and other underserved members
- Availability and willingness to attend regular, special, and ad hoc MAC meetings
- All appointments to the committee will be made by the CalOptima Health Board and are subject to OIG/GSA verification and possible background checks

Children Representative

Position Description

- Current experience collaborating with, and ability to reach out, seek input and advocate for CalOptima Health Medi-Cal children in pursuit of their health and wellness
- Knowledge of CalOptima Health managed care systems and programs
- Minimum three years of experience directly representing CalOptima Health members
- Understanding and familiarity with the diverse cultural and/or social environments of Orange County, including Limited English Proficiency, Black, Indigenous and People of Color, LGBTQ+ and other underserved members
- Availability and willingness to attend regular, special, and ad hoc MAC meetings
- All appointments to the committee will be made by the CalOptima Health Board and are subject to OIG/GSA verification and possible background checks

Dental Provider Representative

Position Descriptions

- Current experience as a Medi-Cal dental provider to collaborate with, and ability to reach out, seek input and advocate for CalOptima Health members in pursuit of their health and wellness
- Knowledge of CalOptima Health managed care systems and programs
- Understanding and familiarity with the diverse cultural and/or social environments of Orange County, including Limited English Proficiency, Black, Indigenous and People of Color, LGBTQ+ and other underserved members
- Availability and willingness to attend regular, special, and ad hoc MAC meetings
- All appointments to the committee will be made by the CalOptima Health Board and are subject to OIG/GSA verification and possible background checks

Developmental Disabilities Representative

Position Description

- Current experience working at either the Regional Center or State Council on Developmental Disabilities, with the ability to reach out, seek input and advocate for CalOptima Health persons with Intellectual and Developmental Disabilities (IDD) in pursuit of their health and wellness
- Knowledge of CalOptima Health managed care systems and programs
- Understanding and familiarity with the diverse cultural and/or social environments of Orange County, including Limited English Proficiency, Black, Indigenous and People of Color, LGBTQ+ and other underserved members
- Availability and willingness to attend regular, special, and ad hoc MAC meetings
- All appointments to the committee will be made by the CalOptima Health Board and are subject to OIG/GSA verification and possible background checks

Family/Caregiver Support Representative

Position Description

- Current experience in a community-based organization collaborating with, and ability to reach out and seek input and advocate for CalOptima Health families in pursuit of their health and wellness
- Understanding and familiarity with the diverse cultural and/or social environments of Orange County, including Limited English Proficiency, Black, Indigenous and People of Color, LGBTQ+ and other underserved members
- Availability and willingness to attend regular, special, and ad hoc MAC meetings
- All appointments to the committee will be made by the CalOptima Health Board and are subject to OIG/GSA verification and possible background checks

Foster Children Representative

Position Description

- Current experience as a foster care provider, former foster youth and/or parents of current/former foster youths, with the ability to collaborate with, and ability to reach out, seek input and advocate for CalOptima Health foster children in pursuit of their health and wellness
- Knowledge of CalOptima Health managed care systems and programs
- Understanding and familiarity with the diverse cultural and/or social environments of Orange County, including Limited English Proficiency, Black, Indigenous and People of Color, LGBTQ+ and other underserved members
- Availability and willingness to attend regular, special, and ad hoc MAC meetings
- All appointments to the committee will be made by the CalOptima Health Board and are subject to OIG/GSA verification and possible background checks

Local Education Agency

Position Description

- Current experience working in a school district to collaborate with, and ability to reach out, seek input and advocate for CalOptima Health members in a school setting in pursuit of students' health and wellness
- Knowledge of CalOptima Health managed care systems and programs
- Understanding and familiarity with the diverse cultural and/or social environments of Orange County, including Limited English Proficiency, Black, Indigenous and People of Color, LGBTQ+ and other underserved members
- Availability and willingness to attend regular, special, and ad hoc MAC meetings
- All appointments to the committee will be made by the CalOptima Health Board and are subject to OIG/GSA verification and possible background checks

Member Advocate Representative

Position Description

- Current experience collaborating with, and ability to reach out, seek input and advocate for CalOptima Health members in pursuit of their health and wellness
- Knowledge of CalOptima Health managed care systems and programs
- Understanding and familiarity with the diverse cultural and/or social environments of Orange County, including Limited English Proficiency, Black, Indigenous and People of Color, LGBTQ+ and other underserved members
- Availability and willingness to attend regular, special, and ad hoc MAC meetings
- All appointments to the committee will be made by the CalOptima Health Board and are subject to OIG/GSA verification and possible background checks

Medi-Cal Beneficiaries or Authorized Family Member Representative – (Four seats)

Position Description

- Must be a current CalOptima Health Medi-Cal member or authorized family member with current experience collaborating with, and ability to reach out, seek input and advocate for CalOptima Health Medi-Cal beneficiaries
- Understanding and familiarity with the diverse cultural and/or social environments of Orange County, including Limited English Proficiency, Black, Indigenous and People of Color, LGBTQ+ and other underserved members
- Knowledge of CalOptima Health managed care systems and programs
- Availability and willingness to attend regular, special, and ad hoc MAC meetings
- All appointments to the committee will be made by the CalOptima Health Board and are subject to OIG/GSA verification and possible background checks
- Eligible for a \$100 stipend

OneCare Member or Authorized Family Member Representative (Four seats)

Position Description

- Must be a current CalOptima Health OneCare member or authorized family member
- Understanding and familiarity with the diverse cultural and/or social environments of Orange County, including Limited English Proficiency, Black, Indigenous and People of Color, LGBTQ+ and other underserved members
- Knowledge of CalOptima Health managed care systems and programs
- Availability and willingness to attend regular, special, and ad hoc MAC meetings
- All appointments to the committee will be made by the CalOptima Health Board and are subject to OIG/GSA verification and possible background checks
- Eligible for a \$100 stipend

Persons with Disabilities Representative

Position Description

- Current experience collaborating with, and ability to reach out, seek input and advocate for CalOptima Health persons with disabilities in pursuit of their health and wellness including but not limited to:
 - CalAIM
 - Home and Community-Based Services (HCBS)
 - Long-Term Services and Supports (LTSS)
- Candidate should represent an organization that does advocacy work on behalf of persons with disabilities with either direct medical or non-medical services for Medi-Cal members of all ages
- Knowledge of CalOptima Health managed care systems and programs
- Understanding and familiarity with the diverse cultural and/or social environments of Orange County, including Limited English Proficiency, Black, Indigenous and People of Color, LGBTQ+ and other underserved members
- Availability and willingness to attend regular, special, and ad hoc MAC meetings

- All appointments to the committee will be made by the CalOptima Health Board and are subject to OIG/GSA verification and possible background checks

Recipients of CalWORKs Representative

Position Description

- Current experience collaborating with, and ability to reach out, seek input and advocate for CalOptima Health CalWORKs members in pursuit of their health and wellness, including social determinants like housing instability and language access
- Knowledge of CalOptima Health managed care systems and programs
- Understanding and familiarity with the diverse cultural and/or social environments of Orange County, including Limited English Proficiency, Black, Indigenous and People of Color, LGBTQ+ and other underserved members
- Availability and willingness to attend regular, special, and ad hoc MAC meetings and actively contribute
- All appointments to the committee will be made by the CalOptima Health Board and are subject to OIG/GSA verification and possible background checks

Seniors Representative

Position Description

- Current experience collaborating with, and ability to reach out, seek input, and advocate for CalOptima Health seniors, including, but not limited to:
 - Community-Based Adult Services (CBAS) Centers
 - Community-Based Organization (CBO)
 - Senior centers
 - Long-Term Services and Supports
 - In-Home Supportive Services
 - Home and Community-Based Services (HCBS)
- Knowledge of CalOptima Health managed care systems and programs
- Understanding and familiarity with the diverse cultural and/or social environments of Orange County, including Limited English Proficiency, Black, Indigenous and People of Color, LGBTQ+ and other underserved members
- Availability and willingness to attend regular, special, and ad hoc MAC meetings and actively contribute
- All appointments to the committee will be made by the CalOptima Health Board and are subject to OIG/GSA verification and possible background checks

Social Services Representative (Standing Seat)

Position Description

- Represents CalOptima Health members and is appointed by the Orange County Social Services Agency as the safety net provider for CalOptima Health members
- No term limits
- Understanding and familiarity with the diverse cultural and/or social environments of Orange County, including Limited English Proficiency, Black, Indigenous and People of Color, LGBTQ+ and other underserved members
- Availability and willingness to attend regular, special, and ad hoc MAC meetings
- All appointments to the committee will be made by the CalOptima Health Board and are subject to OIG/GSA verification and possible background checks

MAC Chair

Position Description

- Availability and willingness to attend regular and special MAC meetings
- Facilitate all MAC meetings using standard meeting rules of order
- Demonstrate leadership and openness, enabling meeting attendees to achieve preset meeting goals
- Liaison between MAC and the Board of Directors
- Provides MAC Report to CalOptima Health Board of Directors' meetings
- Two-year term
- All appointments to the committee will be made by the CalOptima Health Board and are subject to OIG/GSA verification and possible background checks

MAC Vice-Chair

Position Description

- Availability and willingness to attend regular and special MAC meetings
- Facilitate in the absence of the MAC Chair all MAC meetings using standard meeting rules of order
- Demonstrate leadership and openness, enabling meeting attendees to achieve preset meeting goals
- Liaison in the absence of the MAC Chair between MAC and the Board of Directors
- Provide MAC Report to CalOptima Health Board of Directors at meetings when the MAC Chair is unavailable
- Two-year term
- All appointments to the committee will be made by the CalOptima Health Board and are subject to OIG/GSA verification and possible background checks