

LTC and MSSP Critical Incident Reporting Form

Check the Appropriate Service:		□ MSSP		C/SNF	Date of Notification:			
Member Name:								
Member DOB: (MM/DD/YYYY)	Ger		nder:	er:		CIN #:		
Health Network:	Diag		gnosis:	sis:				
PHYSICIAN/PROVIDER ADDRESS (where incident occurred)								
Name:			Name:	Name:				
License #:			Addre	Address:				
DOI: (Date of Incident) (MM/DD/YYYY)								
Name of Staff Repo	orting Incident:							
CRITICAL INCIDENT [Any actual or alleged event or situation that creates a significant risk of substantial or serious harm to the physical or mental health, safety, or well-being of a member.] (Check Appropriate Box)								
☐ Mental anguish caused by willful use of offensive, abusive or demeaning language by caretaker				☐ Use of bodily or chemical restraints on an individual which is not in compliance with federal or state laws and administrative regulations				
☐ Knowing, reckless or intentional acts of failures to act which cause injury or death to an individual or which places that individual at risk of injury or death				☐ OTHER (please describe):				
□ Rape	or A	Assault						
☐ Corporal punishment or striking of an individual				☐ Unauthorized use or the use of excessive force in the placement of bodily restraints on an individual				
SUMMARIZE THE INCIDENT Attach related records and supporting documentation including reports made to others.								
INCIDENT SUMMARY:								
CASE REFERRED TO:								

PLEASE FORWARD TO:

CalOptima Health Quality Improvement Department 505 City Parkway West, Orange, CA 92868 Email: qualityofcare@caloptima.org | FAX: 657-900-1615