



CalOptima Health

CalOptima Health
A Public Agency
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Orange, CA 92868
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Provider Name:		NPI:		Training Date:	
Provider Rep:		License:		Contract Date:	

Health Network Affiliation: ☐ CHCN ☐ AltaMed ☐ AMVI ☐ CHOC ☐ FCMG
☐ Regal ☐ Noble ☐ Optum ☐ Prospect ☐ Providence ☐ UCMG

☐ CalOptima Health background	☐ Listing of health education materials and how to access health education resources
☐ Member Handbook	☐ Authorization Requirement List
☐ CalOptima Health Provider Manual — Access and availability, fraud, waste, and abuse, etc.	☐ Clinical protocols and evidence-based guidelines
☐ Health care delivery structure (with a managed care overview)	☐ How to access Interpreter Services
☐ CalOptima Health policies and procedures	☐ Claims billing procedures
☐ CalOptima Health contact list	☐ Provider complaint process (Level 1 and Level 2)
☐ Member rights and responsibilities	☐ CalOptima Health electronic business (CalOptima Health website, CalOptima Health Provider Portal, electronic billing and Electronic Funds Transfer)
☐ Standards and tools for Quality Improvement (QI), including Healthcare Effectiveness Data & Information Set (HEDIS), QI projects and medical record documentation	☐ Seniors and persons with disabilities (SPD) competency and sensitivity training
	☐ Dementia Care Training
Medi-Cal Program ☐ Staying Healthy Assessment requirements ☐ Pediatric Preventive Services guidelines ☐ Child Health and Disability Prevention (CHDP) program information ☐ California Children's Services (CCS) program information ☐ Behavioral Health Care services ☐ Medi-Cal for Kids and Teens Provider Training	OneCare (HMO D-SNP) Program ☐ CalOptima Health Model of Care • Role of patient care coordinator • Health Risk Assessment • Individualized Care Team • Individualized Care Plan ☐ Long-term services and supports (LTSS) overview ☐ Behavioral Health Care services

Annual In-Service

☐ Cultural Competency ☐ Disability Awareness ☐ Combating Medicare Parts C and D Fraud, Waste and Abuse web-based training course

☐ Medicare Parts C and D General Compliance Training web-based training course

☐ **Other:**

ATTESTATION: CalOptima Health provided training on the above information and the resources available on CalOptima Health's website.

PRINT NAME: _____

SIGNATURE: _____

DATE: _____

ATTENDEES: _____
