



**NOTICE OF A
SPECIAL JOINT MEETING OF THE
CALOPTIMA HEALTH BOARD OF DIRECTORS'
MEMBER ADVISORY COMMITTEE AND
PROVIDER ADVISORY COMMITTEE**

THURSDAY, APRIL 13, 2023

12:00 P.M.

**CALOPTIMA HEALTH
505 CITY PARKWAY WEST, SUITE 109
ORANGE, CALIFORNIA 92868**

AGENDA

This agenda contains a brief description of each item to be considered. Except as provided by law, no action shall be taken on any item not appearing on the agenda. To speak on an item, complete a Public Comment Request Form(s) identifying the item(s) and submit to the Clerk. To speak on a matter not appearing on the agenda, but within the subject matter jurisdiction of the Board of Directors' Member Advisory and Provider Advisory Committees, you may do so during Public Comments. Public Comment Request Forms must be submitted prior to the beginning of the Consent Calendar, the reading of the individual agenda items, and/or the beginning of Public Comments. When addressing the Committee, it is requested that you state your name for the record. Address the Committee as a whole through the Chair. Comments to individual Committee Members or staff are not permitted. Speakers are limited to three (3) minutes per item.

In compliance with the Americans with Disabilities Act, those requiring accommodations for this meeting should notify the Clerk of the Board's Office at (714) 246-8806, at least 72 hours prior to the meeting.

The Board of Directors' Special Member Advisory and Provider Advisory Committees joint meeting agenda and supporting materials are available for review at CalOptima Health, 505 City Parkway West, Orange, CA 92868, 8 a.m. – 5:00 p.m., Monday-Friday, and online at www.caloptima.org.

Register to Participate via Zoom at:
https://us06web.zoom.us/webinar/register/WN_4hLuD0eITsSwO_4c1maHsQ **and Join the Meeting.**

Webinar ID: 846 3869 5475

Passcode: 348449 – Webinar instructions are provided below.

1. **CALL TO ORDER**

Pledge of Allegiance

2. **ESTABLISH QUORUM**

3. **MINUTES**

A. [Approve Minutes from the February 9, 2023 Regular Joint Meeting of the Member and Provider Advisory Committees](#)

4. **PUBLIC COMMENT**

At this time, members of the public may address the Member and Provider Advisory Committees on matters not appearing on the agenda, but within the subject matter jurisdiction of the Member or Provider Advisory Committees. Speakers will be limited to three (3) minutes.

5. **REPORTS**

A. Consider Approval of Schedule Change for June 8, 2023 Member Advisory and Provider Advisory Committees Joint Meeting

B. [Consider Approval of Member Advisory and Provider Advisory Committees FY 2023-2024 Meeting Schedule](#)

6. **CEO AND MANAGEMENT REPORTS**

A. [Chief Executive Officer Update](#)

B. Chief Operating Officer Update

C. Chief Medical Officer Update

7. **INFORMATIONAL ITEMS**

A. Equity in Orange County Initiative

B. [Pay for Value \(P4V\) Update](#)

C. Committee Member Updates

8. **COMMITTEE MEMBER COMMENTS**

9. **ADJOURNMENT**

Webinar Information

Please register for the Special Member Advisory and Provider Advisory Committees Joint Meeting on April 13, 2023 at 12:00 p.m. (PDT)

To **Register** in advance for this webinar:

https://us06web.zoom.us/webinar/register/WN_4hLuD0eITsSwO_4c1maHsQ

Join from a PC, Mac, iPad, iPhone or Android device

On day of meeting, please click this URL to join:

<https://us06web.zoom.us/j/84638695475?pwd=MVhxQStuUnJhdkhkdGN0QUxIUk1YZz09>

Passcode: **348449**

Or One tap mobile:

+16694449171,,84638695475#,,, *348449# US

+12532050468,,84638695475#,,, *348449# US

Or join by phone:

Dial(for higher quality, dial a number based on your current location):

US: +1 669 444 9171 or +1 253 205 0468 or +1 253 215 8782 or +1 346 248 7799
or +1 719 359 4580 or +1 720 707 2699 or +1 564 217 2000 or +1 646 558 8656 or
+1 646 931 3860 or +1 689 278 1000 or +1 301 715 8592 or +1 305 224 1968 or +1
309 205 3325 or +1 312 626 6799 or +1 360 209 5623 or +1 386 347 5053 or +1
507 473 4847

Webinar ID: 846 3869 5475

Passcode: 348449

MINUTES

REGULAR JOINT MEETING OF THE CALOPTIMA HEALTH BOARD OF DIRECTORS' MEMBER ADVISORY COMMITTEE, AND PROVIDER ADVISORY COMMITTEE

February 9, 2023

A Regular Joint Meeting of the CalOptima Health Board of Directors' Member Advisory Committee (MAC), and the Provider Advisory Committee (PAC) was held on Thursday, October 13, 2022, via teleconference (Zoom) in light of the COVID-19 public health emergency and of Assembly Bill (AB) 361 (Chaptered September 16, 2021), which allows for temporary relaxation of certain Brown Act requirements related to teleconferenced meetings.

CALL TO ORDER

PAC Chair Jena Jensen called the meeting to order at 8:03 a.m. and led the Pledge of Allegiance.

ESTABLISH QUORUM

Member Advisory Committee

Members Present: Maura Byron, Chair; Christine Tolbert, Vice Chair; Linda Adair; Meredith Chillemi; Sandy Finestone; Connie Gonzalez; Jacqueline Gonzalez; Hai Hoang; Sara Lee; Lee Lombardo; Iliana Soto-Welty; Alyssa Vandenberg

Members Absent:

Provider Advisory Committee

Members Present: Jena Jensen, Chair; Junie Lazo-Pearson, Ph.D., Vice Chair; Alpesh Amin, M.D.; Tina Bloomer, WHNP (8:30 a.m.); Ji Ei Choi, L.Ac; Gio Corzo (8:30 a.m.); Andrew Inglis, M.D.; Patty Mouton; John Nishimoto, O.D., Alex Rossel; Jacob Sweidan, M.D.; Christy Ward

Members Absent: Timothy Korber, M.D.; Mary Pham, Pharm.D.;

Others Present: Michael Hunn, Chief Executive Officer; Yunkyung Kim, Chief Operating Officer; Richard Pitts, D.O., Ph.D.; Chief Medical Officer; Zeinab Dabbah, M.D., J.D., Deputy Chief Medical Officer; Wael Younan, Chief Information Officer; Veronica Carpenter, Chief of Staff; Ladan Khamseh, Executive Director, Operations; Thanh-Tam Nguyen, M.D., Medical Director, Medical Management; Albert Cardenas, Director, Customer Service; Nicole Garcia, Director, CalAIM Outreach; Evelyn Rounds, Manager, Multipurpose Senior Services Program; Troy Szabo, Outside Legal Counsel Sharon Dwiers, Clerk of the Board; Cheryl Simmons, Staff to the Advisory Committees

MINUTES

Approve the Minutes of the October 13, 2022 Regular Joint Meeting of the CalOptima Health Board of Directors' Member Advisory and Provider Advisory Committees

MAC Action: *On motion of MAC Member Lee Lombardo, seconded and carried, the Committee approved the minutes of the October 13, 2022 regular joint meeting. (Motion carried 12-0-0)*

PAC Action: *On motion of PAC Vice Chair Dr. Lazo-Pearson, seconded and carried, the Committee approved the minutes of the October 13, 2022 regular meeting. (Motion carried 10-0-0; Members Tina Bloomer, WHNP; Gio Corzo; Timothy Korber, M.D.; Mary Pham, PharmD absent)*

Approve the Minutes of the December 8, 2022 Joint Meeting of the CalOptima Health Board of Directors' Member Advisory Committee, OneCare Connect Member Advisory Committee, Provider Advisory Committee and Whole Child Model Family Advisory Committee

MAC Action: *On motion of MAC Vice Chair Christine Tolbert, seconded and carried, the Committee approved the minutes of the December 8, 2022 joint meeting. (Motion carried 12-0-0)*

PAC Action: *On motion of PAC Member Dr. Sweidan, seconded and carried, the Committee approved the minutes of the December 8, 2022 joint meeting. (Motion carried 10-0-0; Members Tina Bloomer, WHNP; Gio Corzo; Timothy Korber, M.D.; Mary Pham, PharmD absent)*

PUBLIC COMMENT

There were no requests for public comment.

CEO AND MANAGEMENT REPORTS

Chief Executive Officer Report

Michael Hunn, Chief Executive Officer (CEO), notified the committees that

Chief Operating Officer Report

Yunkyung Kim, Chief Operating Officer, provided several updates to the committees and welcomed Javier Sanchez back to CalOptima Health. She noted that he was returning in the role of Executive Director, Medicare. Ms. Kim also addressed the new Brown Act rules and how they would affect the Board Advisory Committees. This generated much discussion among the

members and she noted that staff would be looking at various options for the committees and that she would update the committees once options were identified for future meetings. ~~It~~

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4/13/2023

INFORMATION ITEMS

Multipurpose Senior Services Program

Evelyn Rounds, Manager, Multipurpose Senior Services Program presented on CalOptima Health's Multipurpose Senior Services Program (MSSP) which provides social and health care management services to delay older adults from having to go to nursing homes. Ms. Rounds reviewed the program criteria with the MAC and PAC members and noted that as part of their advance materials, the committee received the MSSP Referral Form to share with members who may qualify for this program.

CalAIM Community Supports and Enhanced Care Management

Nicole Garcia, LMFT, Director, CalAIM Outreach presented on the CalAIM Community Supports and Enhanced Care Management (ECM) and reviewed January 1, 2023 new services that had been added. She noted that ECM is a comprehensive care coordination and management for members with complex needs who are faced with difficult life and health circumstances. She noted that Community Supports are services offered to meet the member's need for health and health-related services that address social determinants of health, including the non-medical factors that impact health outcomes such as the unhoused, members suffering from serious mental illness or substance use disorders.

Committee Member Updates

MAC Chair Maura Byron and PAC Chair Jena Jensen reminded the committees that the annual recruitment for both committees began on February 1, 2023 and will conclude on March 31, 2023 and read out the seats for both committees that would expire on June 30, 2023. Chair Maura Byron notified the MAC that Consumer Representative Kate Polezhaev had resigned her seat effective February 6, 2023. Chair Maura Byron requested that an ad hoc be formed to review application for the MAC and asked for volunteers. Vice-Chair Christine Tolbert and members Iliana Soto-Welty and Lee Lombardo volunteered for the ad hoc. PAC Chair Jena Jensen also requested that an ad hoc be formed to review application and asked for volunteers. Vice-Chair Dr. Lazo-Pearson and members Dr. Inglis and Dr. Sweidan volunteered for the ad hoc. Chair Jensen also noted that the next MAC and PAC joint meeting was scheduled for April 13, 2023.

ADJOURNMENT

There being no further business before the Committees, PAC Chair Jena Jensen adjourned the meeting at 10:10 a.m.

/s/ Cheryl Simmons
Cheryl Simmons
Staff to the Advisory Committees

Regular Meeting of the
CalOptima Health Board of Directors'
Joint Meeting of the Member Advisory Committee
and the Provider Advisory Committee
February 9, 2023
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Approved: April 13, 2023 by MAC and PAC



**Member Advisory Committee
Provider Advisory Committee**

FY 2023-24 Joint Meeting Schedule

August 2023

Thursday, August 10, 2023
12:00 p.m.
Room 109

October 2023

Thursday, October 12, 2023
12:00 p.m.
Room 109

December 2023

Thursday, December 14, 2023
12:00 p.m.
Room 109

February 2024

Thursday, February 8, 2024
12:00 p.m.
Room 109

April 2024

Thursday, April 11, 2024
12:00 p.m.
Room 109

June 2024

Thursday, June 13, 2024
12:00 p.m.
Room 109

Regular Meeting Location and Time

CalOptima
505 City Parkway West
Orange, CA 92868

All meetings are open to the public and available via Zoom. Interested parties are encouraged to attend.

Approved: April 13, 2023 by the MAC and PAC

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MEMORANDUM

DATE: March 30, 2023

TO: CalOptima Health Board of Directors

FROM: Michael Hunn, Chief Executive Officer

SUBJECT: CEO Report — April 6, 2023, Board of Directors Meeting

COPY: Sharon Dwiers, Clerk of the Board; Member Advisory Committee; Provider Advisory Committee; and Whole-Child Model Family Advisory Committee

a. Street Medicine Program Launches April 1

The first-of-its-kind program in Orange County, CalOptima Health's Street Medicine Program is designed to improve health outcomes by connecting primary care providers with individuals experiencing homelessness to build long-term relationships and trust that ultimately will result in secure housing. Contracted street medicine provider Healthcare in Action will use a mobile doctor's office to canvas the Garden Grove community and reach members living in parks, under freeways or other unsheltered spaces. Services will include primary care, behavioral health and case management but also the expanded whole-person care resources now available through CalAIM.

- **Presentation to Garden Grove City Council**

Kelly Bruno-Nelson, Executive Director of Medi-Cal/CalAIM, and I presented an overview of our Street Medicine Program at a Garden Grove City Council meeting in March. We shared information about the evidence-based philosophy behind this program and expected outcomes.

- **Media Event**

On April 4, CalOptima Health, in partnership with the City of Garden Grove and Healthcare in Action, will hold a media event to announce the start of the program. The event will include remarks from leaders of the partnering organizations, a look inside the mobile doctor's office van and an opportunity for the media to speak with street team staff.

b. Medi-Cal Renewal (Re-determination) Outreach and Communications Continue

- **InfoSeries**

CalOptima Health held a virtual InfoSeries on Medi-Cal renewal that attracted more than 400 health care professionals and community stakeholders on March 29 and 30. The meeting included speakers from the County of Orange Social Services Agency (SSA), Covered California and CalOptima Health and provided info on the renewal process and community resources.

- **Communications Toolkit**

CalOptima Health's communications multilingual toolkit is on our website for community use at www.caloptima.org/en/Renew/Toolkit. These materials are co-branded with SSA, which also intends to use these same resources to ensure message alignment.

- **Community Navigator Request for Proposal (RFP)**

CalOptima Health received eight proposals in response to the RFP for community navigator services to support Medi-Cal renewal and CalFresh enrollment. An evaluation team will review and score the proposals with the intent of identifying organizations to engage as soon as possible.

- **Member Engagement Tool**

CalOptima Health contracted with a specialized technology vendor to supply a member engagement tool that will support Medi-Cal renewal communications, including texting, emails and robocalls. Our ITS and Communications teams will collaborate on the use of the tool and work in partnership with SSA to coordinate our outreach to members.

c. DHCS Audit of PACE to Begin April 10

The Department of Health Care Services (DHCS) will be conducting a routine audit of the CalOptima Health Program of All-Inclusive Care for the Elderly (PACE). The following areas are included in the scope of the audit: grievance documentation procedures, clinical appropriateness and care planning, transportation, personnel records, subcontractor agreements, serious incident reports, on-site review of the facility, emergency preparedness, and meal preparation and kitchen procedures. The on-site review will be conducted from April 10–21. The most recent prior audit of PACE was in 2018. CalOptima Health anticipates it will also receive an engagement notice from the Centers for Medicare & Medicaid Services (CMS), in which case CMS would conduct a similar but separate audit at the same time as the DHCS audit.

d. CalOptima Health Welcomes New Chief Strategy Officer

Peter Bastone has joined CalOptima Health as Chief Strategy Officer. In this new role, Bastone will share his insight and experience as he works with the executive team to develop and execute our overall strategic planning efforts and key policy initiatives. Peter is a well-known and respected healthcare leader and strategist to our network providers, delegated medical groups, acute care providers, and physicians. Most recently, he was the Corporate Vice President and COO of KPC Health and previously spent 15 years at St. Joseph Health, serving as President and CEO of Mission Hospital Regional Medical Center in Mission Viejo and Laguna Beach. He has also held executive leadership positions in hospitals, health systems and health impact foundations in New Mexico and Virginia. Bastone has a bachelor's degree in Physiological Psychology from Princeton University, a master's degree in public health/Corporate Management from UC Berkeley, and a master's degree in Theology and Health Care Mission from Aquinas Institute of Theology in St. Louis.

e. CalOptima Health Welcomes New Sr. Director of Federal and Local Government Affairs

Jordan Abushawish has joined CalOptima Health as Sr. Director of Federal and Local Government Affairs, with responsibility for expanding our engagement with federal and local elected offices and agencies. Jordan has more than 15 years of experience in representing health care organizations with a focus on legislative strategy, policy development and government relations. Most recently, he was Director of Government and Public Affairs at Providence Health and Services in Irvine. He has a bachelor's degree in political science from UC Riverside and a Master of Public Policy (MPP) degree from Pepperdine University.

f. Meetings Held with DHCS and Medi-Cal Managed Care Plans

In March, I traveled to Sacramento with Chief Financial Officer Nancy Huang and Eric Rustad, Executive Director, Finance, to attend meetings with the CEOs and CFOs of Medi-Cal managed care

plans and leaders at DHCS. Collectively, the CEOs expressed concerns about the resumption of Medi-Cal redeterminations and reiterated the need for data sharing between counties and plans. DHCS stated that it will be contacting counties soon to provide data-sharing guidance and to encourage the execution of agreements. Other topics discussed include CalAIM, ongoing quality sanction appeals, and upcoming grants for small- and medium-sized providers. Following the DHCS meeting, I met with the chief of staff for newly elected State Assemblywoman Blanca Pacheco, who represents a small area of north Orange County, to highlight CalOptima Health's role in the community.

g. CalOptima Health Makes New Request for Fiscal Year (FY) 2024 Federal Earmarks

CalOptima Health has submitted two FY 2024 federal earmark requests to Orange County's Congressional delegation. First, we re-submitted a modified proposal to permanently extend and expand street medicine beyond the pilot program in Garden Grove. Sen. Alex Padilla sponsored our Street Medicine Pilot Program earmark request last year, but it was not included in the final FY 2023 federal appropriations bill. Second, we submitted a new earmark request to help establish our Community Living Center in Tustin. We are proud to have received support letters from four supervisors and 11 state legislators representing Orange County. In the coming weeks, Congressional offices will notify applicants about which projects are being sponsored. Relatedly, staff is currently working through the U.S. Department of Health & Human Services disbursement process to receive the enacted FY 2023 earmark of \$2 million to help launch our Care Traffic Control initiative, which was sponsored by U.S. Reps. Lou Correa and Young Kim.

h. March Press Releases Generate Robust Media Engagement

The following press releases were distributed to the media in March and resulted in major online, print and radio coverage. Links to selected coverage are below.

- **CalOptima Health Awards \$29.9 Million in Grants to Boost Services for Orange County's Homeless**

March 8 — CalOptima Health announced the community grants awarded as part of our participation in the Housing and Homelessness Incentive Program (HHIP). A total of 29 organizations received \$29.9 million, including CalOptima Health's first-ever funding for permanent supportive housing.

Coverage — [Voice of OC](#) (March 8), [PhilanthropyNewsDigest.com](#) (March 14) and [Orange County Register](#) (March 20)

- **CalOptima Health Warns Members About Unauthorized Door-to-Door Solicitors**

March 14 — CalOptima Health warned members about unauthorized solicitors visiting members at their homes. These individuals are misrepresenting themselves as CalOptima Health employees offering free wireless phones and asking for private information.

Coverage — [Daily Pilot](#) (March 15) and [KFI radio](#) (March 16)

- **Medi-Cal Renewals Will Impact Nearly 1 Million Orange County Residents**

March 21 — CalOptima Health highlighted that Medi-Cal renewals are set to begin in April. The annual renewal process, which was suspended during the pandemic, could result in thousands of people losing their health care coverage.

Coverage — This press release was issued as a follow-up to prior coverage and to continue raising awareness. [Orange County Register](#) (and all Southern California News Group papers on February 27) and [Voice of OC](#) (March 7).



Fast Facts

April 2023

Mission: To serve member health with excellence and dignity, respecting the value and needs of each person.

Membership Data* (as of February 28, 2023)

Total CalOptima Health Membership 976,552	Program	Members
	Medi-Cal	958,778
	OneCare (HMO D-SNP)	17,342
	Program of All-Inclusive Care for the Elderly (PACE)	432

*Based on unaudited financial report and includes prior period adjustment

Operating Budget (for eight months ended February 28, 2023)

	YTD Actual	YTD Budget	Difference
Revenues	\$2,621,579,775	\$2,673,516,085	(\$51,936,310)
Medical Expenses	\$2,424,662,289	\$2,500,925,224	\$76,262,935
Administrative Expenses	\$119,454,202	\$142,318,218	\$22,864,016
Operating Margin	\$77,463,284	\$30,272,643	\$47,190,641
Medical Loss Ratio (MLR)	92.5%	93.5%	(1.1%)
Administrative Loss Ratio (ALR)	4.6%	5.3%	0.8%

Reserve Summary (as of February 28, 2023)

	Amount (in millions)
Board Designated Reserves	\$569.9*
Capital Assets (Net of depreciation)	\$67.1
Resources Committed by the Board	\$446.9
Resources Unallocated/Unassigned	\$436.1*
Total Net Assets	\$1,520.0

*Total of Board designated reserves and unallocated resources can support approximately 101 days of CalOptima Health's current operations.

**Total Annual
Budgeted Revenue**

\$4 Billion

NOTE: CalOptima Health receives its funding from State and Federal revenues only. CalOptima Health does not receive any of its funding from the County of Orange.

CalOptima Health Fast Facts

April 2023

Personnel Summary (as of March 11, 2023, pay period)

	Filled	Open	Vacancy %
Staff	1,266.4	132.5	9.47%
Manager	102.0	13.0	11.30%
Director	54.5	12.0	18.05%
Executive Director	11.0	1.0	8.33%
Chief	9.0	1.0	10.00%
Total FTE Count	1,442.9	159.5	11.05%

FTE Count based on position control reconciliation and includes both medical and administrative positions.

Provider Network Data (as of February 28, 2023)

	Number of Providers
Primary Care Providers	1,291
Specialists	8,194
Pharmacies	567
Acute and Rehab Hospitals	45
Community Health Centers	34
Long-Term Care Facilities	99

Treatment Authorizations (as of January 31, 2023)

	Mandated	Average Time to Decision
Inpatient Concurrent Urgent	72 hours	12.96 hours
Prior Authorization – Urgent	72 hours	17.69 hours
Prior Authorization – Routine	5 days	1.43 days

Average turnaround time for routine and urgent authorization requests for CalOptima Health Community Network.

Member Demographics (as of February 28, 2023)

Member Age		Language Preference		Medi-Cal Aid Category	
0 to 5	8%	English	59%	Temporary Assistance for Needy Families	39%
6 to 18	25%	Spanish	27%	Expansion	37%
19 to 44	35%	Vietnamese	9%	Optional Targeted Low-Income Children	8%
45 to 64	20%	Other	2%	Seniors	10%
65 +	12%	Korean	1%	People With Disabilities	5%
		Farsi	1%	Long-Term Care	<1%
		Chinese	<1%	Other	<1%
		Arabic	<1%		



CalOptima Health

Pay for Value (P4V) Program Updates MY2023

MAC and PAC Special Meeting
April 13, 2023

Linda Lee
Executive Director, Quality Improvement

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CalOptima Health, A Public Agency

Our Mission

To serve member health with excellence and dignity, respecting the value and needs of each person.

Our Vision

By 2027, remove barriers to health care access for our members, implement same-day treatment authorizations and real-time claims payments for our providers, and annually assess members' social determinants of health.

MY 2023 P4V Medi-Cal measures

Scoring

- Effective January 1, 2023
- NCQA HEDIS measures and benchmarks
 - Based on performance on HEDIS measures and CAHPS surveys for member experience
- Use HNQR methodology for P4V
 - HNs, including CCN, are assessed a quality performance score between 1–5
 - Higher HNQR earns higher payment
 - No payment if HNQR is <2.5

P4V HEDIS Measures

Measure

Breast Cancer Screening (BCS-E)

Cervical Cancer Screening (CCS)*

Child and Adolescent Well-Care Visits (WCV)

Childhood Immunization Status - Combo 10 (CIS)*

Chlamydia Screening in Women - Total (CHL)

Controlling Blood Pressure (CBP)

Follow-Up After ED Visit for Mental Illness – 30 Day Total (FUM)

Follow-Up After ED Visit for Alcohol and Other Drug Abuse or Depend – 30 Day Total (FUA)

Hemoglobin HbA1c Control for Patients with Diabetes – Poor control (CDC)*

*Measure rate may include findings from medical record review

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P4V HEDIS Measures (cont.)

Measure

Immunizations for Adolescents – Combo 2 (IMA 2)*

Lead Screening in Children (LSC)

Prenatal and Postpartum Care (PPC-Pre)*- Timeliness of Prenatal Care

Prenatal and Postpartum Care (PPC-Post)*- Postpartum Care

Well-Child Visits in the first 30 months of life (W30)

- Well-Child Visits in the First 15 Months: Six or more well-child visits

Well-Child Visits in the first 30 months of life (W30)

- Well-Child Visits for Age 15 Months-30 Months: Two or more well-child visits

*Measure rate may include findings from medical record review

P4V Member Experience Measures

Measure
Care Coordination
Customer Service
Getting Needed Care
Getting Care Quickly
Rating of Health Care
Rating of Health Network
Rating of PCP
Rating of Specialist

MY 2023 P4V OneCare measures

Scoring

- Effective January 1, 2023
- CMS Star measures and benchmarks
 - Based on Part C HEDIS and CAHPS and Part D performance
- Use HNQR methodology for P4V
 - HNs, including CCN, are assessed a quality performance score between 1–5
 - Higher HNQR earns higher payment
 - No payment if HNQR is <2.5

Scoring (cont.)

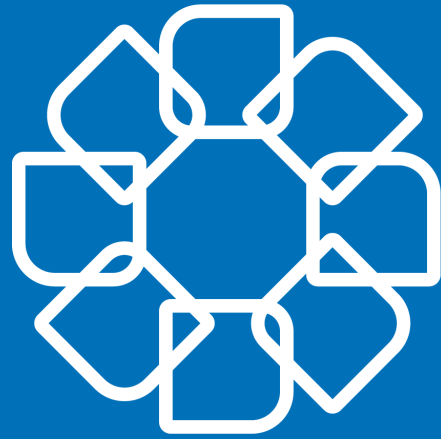
Health Network Overall Quality Rating	Percent of PMPM Payment Earned
≥ 4.5	100%
≥ 4.0	80%
≥ 3.5	60%
≥ 3.0	40%
≥ 2.5	20%
< 2.5	0%

OneCare P4V Part C Measures

Measure Category	Measure
Part C HEDIS	Breast Cancer Screening (BCS-E)
	Colorectal Cancer Screening – Total (COL)
	Controlling Blood Pressure (CBP)
	Diabetes Care – Eye Exam (EED)
	Diabetes Care – Poor Control (HBD)
Part C Member Experience	Care Coordination
	Getting Care Quickly
	Getting Needed Care

OneCare P4V Part D Measures (cont.)

Measure Category	Measure
Part D	Medication Adherence for Diabetes
	Medication Adherence for Hypertension
	Medication Adherence for Cholesterol
	Statin Use in Persons with Diabetes



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