CalOptima
A Public Agency
Better. Together.

CA SB272 The California Public Records Act: Inventory
Report Date: December 31, 2020

#	Enterprise System Name	System Vendor	System Product	System Purpose	Type of Data	Primary Custodian	Frequency of Data Collection	Frequency of Data Updates
1.	DayForce	Ceridian	Dayforce HCM	HR, Payroll	HR and Payroll Information	Information Services	Daily	Daily
2.	Facets	Cognizant	Facets	Health Plan Administration	Member, provider, and claims	Information Services	Daily	Daily
3.	Great Plains	Microsoft	Dynamics	Accounts payable, receivable, and general ledger	Financial information	Finance and Information Services	Daily	Daily
4.	Guiding Care	Altruista	Guiding Care	Utilization and Case Management. Grievance and Appeals	Member	Information Services	Daily	Daily
5.	LMS	Cornerstone	Online-Learning Management System	Administrative and business application - HR Training and Education	Compliance, and employment learning information	Human Resources	Annual and as needed	Annual and as needed
6.	MedAccess	MedImpact	MedAccess	Pharmacy claims eligibility and administration	Member, pharmacy formulary, benefits, and pharmacy claims	Pharmacy	Daily	Daily
7.	Tableau Data Visualization	Tableau	Tableau Server, Desktop, and Prep	Organizational Data Analytics and Visualization	Member, provider, claims, operations	Information Services and Enterprise Analytics	Daily, Monthly, Quarterly, Annually	Daily, Monthly, Quarterly, Annually
8.	Request To Fill	Internal	Request To Fill	New employee requests	Employee information	Information Services	As needed	As needed
9.	Right Fax	Open Text	Right Fax	Fax emulation	Member, provider, operations	Information Services	Daily	Daily

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10.	O365	Microsoft	MS Office SharePoint Online Exchange Online	Office applications, documentation collaboration, email, and calendar	Member, provider, operations	Information Services	Daily	Daily
11.	SSRS Core Reports	Microsoft	SSRS Core Reports	Dynamically generated predefined reports	Member, provider, operations	Information Services	Daily, Monthly, Quarterly, Annually	Daily, Monthly, Quarterly, Annually
12.	Member Portal	N/A	Member Portal	Member self-service online tools	Member	Information Services	Daily	Daily
13.	Caloptima.org	N/A	CalOptima's public website	Online communication tools for the public, members, and providers of CalOptima	Regulatory, administrative, and provider	Communications and Information Services	As needed	As needed
14.	TruChart	TRHC	TruChart	PACE EHRS	PACE Member Electronic Clinical Chart	Information Services	Daily	Daily
15.	Contract Manager	Change Healthcare	Contract Manager	Provider contract management	Provider contracts	Contracting Department and Information Services	Daily	Daily
16.	BidSync	Periscope Holdings	Government Contract Bidding	Manage the procurement bidding process	Administrative contracts	Finance Vendor Management	As needed	As needed

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17.	BI360	Solver, Inc.	BI360	Annual budget planning	Financial	Finance	Annual	As needed
18.	ReqNet	Ariett	Requisition and Purchase Order Management	Management of requisitions and purchase orders	Vendor management and budgeting	Finance Vendor Management	As needed	As needed
19.	Provider Point	Lexis Nexis	Provider Point	Sanctioned or excluded providers reported by federal and state entities	Provider	Provider Data Management	Monthly	Monthly
20.	Xengine	Edifecs	HIPAA ANSI X12 rules engine	ANSI X12 file processing (834, 835, 837, 274)	Member enrollment, remittance, claims, and provider data	Information Services	Daily, Monthly, Quarterly, Annually	Daily, Monthly, Quarterly, Annually
21.	BizTalk	Microsoft	BizTalk Accelerator	Automate business processes and integrating systems	Member enrollment, remittance, claims, and provider data	Information Services	Daily, Monthly, Quarterly, Annually	Daily, Monthly, Quarterly, Annually
22.	Claims Pricing	Burgess	Claims Pricing	Apply pricing rules on medical claims for adjudication and payment	Medical claims	Operations and Information Services	Daily	Daily
23.	HEDIS	Inovalon	Inovalon ONE	NCAQ Quality Measurements	Member, provider, and medical services	Quality Analytics, Information Services	Daily, Monthly, Quarterly, Annually	Daily, Monthly, Quarterly, Annually

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24.	Risk Adjustment	Inovalon	RAPS, EDS, EDGE Server	Health Plan Payor Risk Adjustment analytics and CMS submission	Medical claims and encounters	Finance and Information Services	Daily, Monthly, Quarterly	Daily, Monthly, Quarterly
25.	CalOptima Link	Medecision	Aerial	Provider portal	Member, provider, and claims	Information Services	Daily	Daily